

Voiding Inspection Tickets

04/26/2024 2:15 pm EDT

If there is an error on an inspection ticket, and you need to create a new one, close the current inspection ticket, and set the resolution code to 'Void'. When an inspection ticket is closed with this resolution code, the next inspection date is not updated on the inspection record, and the inspection ticket can be re-created.

Note that this will not work if the inspection record is set up to advance the next inspection date at the time of ticket creation, as that means the date will have already advanced before the ticket is resolved and closed.