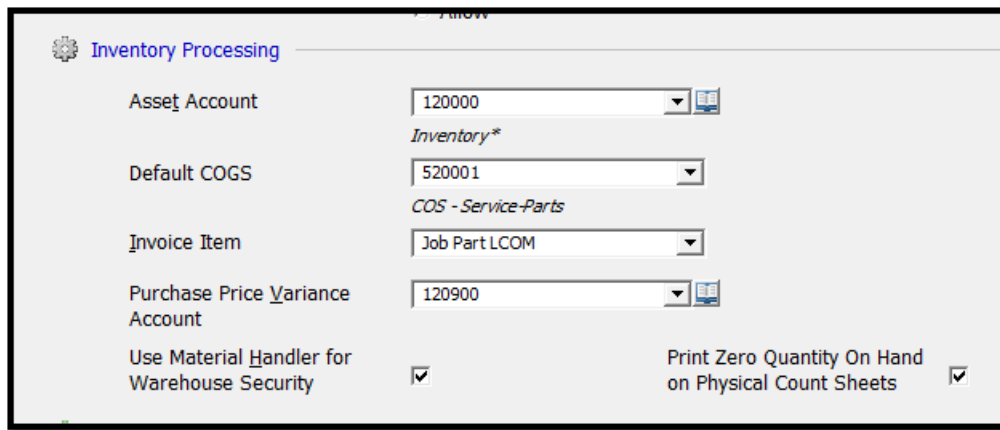


# Turning on Material Handler Flag Prevents Users from Logging into SedonaOffice

04/29/2024 10:53 am EDT

## Description of Issue:

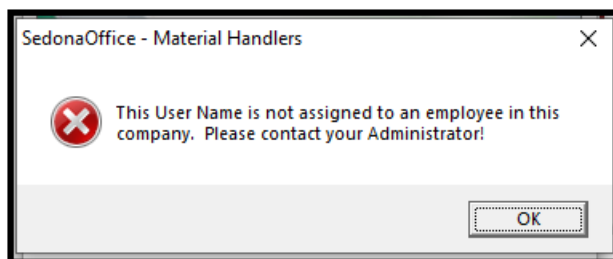
When trying to turn on the Material Handler option in the Inventory setup, users can no longer log into SedonaOffice.



**Inventory Processing**

|                                                      |                                     |
|------------------------------------------------------|-------------------------------------|
| Asset Account                                        | 120000                              |
| Default COGS                                         | 520001                              |
| Invoice Item                                         | Job Part LCOM                       |
| Purchase Price Variance Account                      | 120900                              |
| Use Material Handler for Warehouse Security          | <input checked="" type="checkbox"/> |
| Print Zero Quantity On Hand on Physical Count Sheets | <input checked="" type="checkbox"/> |

Once the setting is saved, the login fails with the message that the username is not assigned to an employee in the company.



## Resolution:

When using the Material Handler option, the user needs to be associated with an employee record.

This is required because the Material Handler is defined by the employee record. When the user logs in it tries to check the employee record to see if the user is a Material Handler in that Company.

Material Handlers Material Handler Security is Active

☐ Employees

| Employee Code  | First Name | Last Name  | Material Handler | Inactive |
|----------------|------------|------------|------------------|----------|
| Victoria Test  | Victoria   | Ashley     |                  | N        |
| ty3            | Ty         | Li         |                  | N        |
| Overtime - Bob | Overtime   | Bob        |                  | N        |
| Jane.Doe       | Jane       | Doe        |                  | N        |
| JustinD        | Justin     | DeLagge    |                  | N        |
| John Doyle     | John       | Doyle      | Y                | N        |
| James Maxwell  | James      | Maxwell    |                  | N        |
| Ranee Sales    | Ranee      | Sales      |                  | N        |
| RaneeService   | Ranee      | Service    |                  | N        |
| Sam.Gambatese  | Sam        | Gambatese  |                  | N        |
| SteveP         | Steven     | Petherston | Y                | N        |
| Travis         | Travis     | Papay      |                  | N        |
| ABC123         | ABC        | 123        | Y                | N        |
| Washington     | Washington | Washington |                  | N        |
| 123ABC         | 123        | ABC        |                  | N        |
| Acme           | Acme       | Service    |                  | N        |
| BSP            | Albert     | Clark      |                  | N        |

☐ Warehouse Access

Employee Code  Name  ☒ Material Handler

Branch Selection

| Warehouse                               | Description      | GL Code | Branch | Inactive |
|-----------------------------------------|------------------|---------|--------|----------|
| <input type="checkbox"/> 2              | 2                | 120000  | OH     | N        |
| <input type="checkbox"/> ABC Service Co | ABC Service Co   | 120010  | MI     | N        |
| <input type="checkbox"/> Alameda        | Alameda          | 120000  | MI     | N        |
| <input type="checkbox"/> Belgium        | Belgium          | 120000  | BELG   | N        |
| <input type="checkbox"/> BR             | Brussels         | 120030  | BELG   | N        |
| <input type="checkbox"/> BSP            | BSP              | 120000  | OH     | N        |
| <input type="checkbox"/> M100           | M100-Mark Taylor | 120000  | MI     | N        |
| <input type="checkbox"/> M101           | M101             | 120000  | MI     | N        |
| <input type="checkbox"/> M103           | M103 Mack        | 120000  | MI     | N        |

If the user is not linked to an employee, then the application cannot find the employee record and then cannot find the Material Handler record which determines what warehouses the user has access to.

Each User that needs access to the SedonaOffice Application will need an employee record.

Select Employees from the Sedona Setup.

Sedona Office Setup (Sedona Live Company)

File Find Find Next View Tools Help

**Sedona Setup**

| Description                    | Area      |
|--------------------------------|-----------|
| Custom Fields Table5 (Service) | SV        |
| Custom Fields Table6 (Service) | SV        |
| Custom Fields Table7 (Service) | SV        |
| Custom Fields Table8 (Service) | SV        |
| Customer Groups                | CM        |
| Customer Part Groups           | IN        |
| Data Entry Defaults            | CM        |
| Default Labor Rates            | SV        |
| Default Vendor                 | OP        |
| Define GL Segments and Length  | GL        |
| Departments                    | OP        |
| Document Type                  | OP        |
| Earnings Type                  | PR        |
| EFT Credit Card Types          | AR        |
| EFT Setup                      | AR        |
| Email Setup                    | CM        |
| <b>Employees</b>               | <b>OP</b> |
| Event Types                    | SM        |
| Extended User Defined Fields   | CM        |
| Geographic Tables              | OP        |
| GL Account Defaults            | AP        |
| GL Account Defaults            | AR        |

If the User does not have an employee record, a new one will need to be added.

If the Employee record already exists, select the Employee record, and select the correct User to be associated with that Employee.

**Employees**

Employees

| Employee Code    | First Name | Last Name | Department     | Inactive |
|------------------|------------|-----------|----------------|----------|
| 123456           | 123        | ABC       | Installation   | N        |
| ABC123           | ABC        | 123       | Sales          | N        |
| Acme             | Acme       | Service   | Service        | N        |
| Administrator    | Sedona     | Master    | Administration | N        |
| BSP              | Albert     | Clark     | Installation   | N        |
| carolynj         | Carolina   | Johnson   | Accounting     | N        |
| Dealer One       | Dealer     | One       | Administration | N        |
| James Maxwell    | James      | Maxwell   | Sales          | N        |
| Jane.Doe         | Jane       | Doe       | Sales          | N        |
| John Doyle       | John       | Doyle     | Installation   | N        |
| JustinD          | Justin     | DeSaggs   | Administration | N        |
| Mad.Knife        | Bob        | Esquerre  | Administration | N        |
| Madison.Morrison | Madison    | Morrison  | Installation   | N        |
| Maggie.Marshall  | Maggie     | May       | Accounting     | N        |
| Mark.Taylor      | Mark       | Taylor    | Service        | N        |
| Marshall.Watson  | Marshall   | Watson    | Installation   | N        |
| Mason.Masters    | Mason      | Masters   | Administration | N        |

☐ Include Inactive

**Employee Edit**

Employee Code: BSP ☐ Inactive

General Information | Payroll | Commission Setup | Documents

User Code: BSP First Name: Albert

Type: MG Last Name: Clark

Assigned To: Installation Middle Initial: B

Supervisor & Credit Request Handoff: Termination:

Job Approval Group: Accounting

Created: Administrator 6/27/2023  
Updated: BSP 8/8/2023

**Employee Edit**

Employee Code: BSP ☐ Inactive

General Information | Payroll | Commission Setup | Documents

User Code: BSP First Name: Albert

| User Code     | Description | First Name | Last Name | MI |
|---------------|-------------|------------|-----------|----|
| ABC           | test        | Albert     | Clark     | B  |
| Administrator | MasterUser  | Sedona     | Master    | A  |
| B1            | Test        | Bryan      | Pi        |    |
| B2            |             | BS         | Pickens   |    |
| BSP           | Me          | Bryan      | Pickens   | S  |

Assigned To: Supervisor & Credit Request Handoff: Termination:

Job Approval Group: Accounting

Hit Apply to save the change.