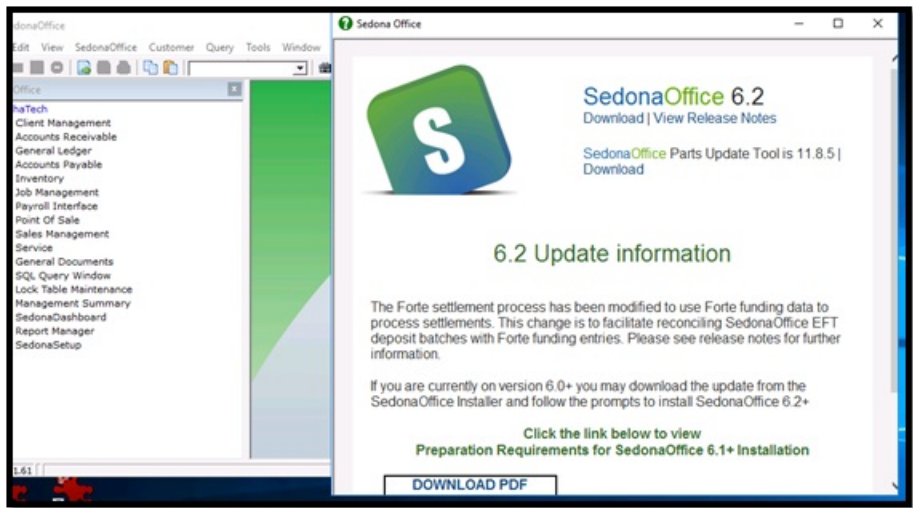


SedonaOffice Splash Screen Keeps Opening

04/29/2024 10:50 am EDT

Description of Issue:

When accessing SedonaOffice, the splash screen with version information the splash screen opens every time a user logs in.



Resolution:

The Splash screen should open once a day. The first time a user logs into Sedona Office the screen will open and display the latest release information.

When you open Sedona Office, the application reads a Windows registry entry to see when you last logged in.

The registry key is HKEY_CURRENT_USER\SOFTWARE\Sedona Development Company\UserSettings\Forms\Startup

The entry it is looking for is Last Login.

Name	Type	Data
ab (Default)	REG_SZ	(value not set)
ab Last Login	REG_SZ	11/15/2021

The splash screen will open if the date is less than the System date.

After you log in the value is updated to the current date and the splash screen will not open again on that date.

One issue that will cause the screen to keep opening on the same day is if the user does not have the right to write to

the Windows registry.

You can make the users a local administrator on their machine or give them rights to registry entries.

<https://support.microsoft.com/en-us/windows/create-a-local-user-or-administrator-account-in-windows-20de74e0-ac7f-3502-a866-32915af2a34d>

You can also use group policies to allow access to the needed registry keys.

<https://support.microsoft.com/en-us/topic/40ed412e-5a42-9f7d-d6b4-a1726a205919>