

How to link multiple accounts to the customer portal (AlarmBiller)

02/12/2024 5:56 pm EST

Sometimes users will have multiple accounts and they would like the ability to pay on each account without making a customer portal login for each account. AlarmBiller's customer portal allows you to link multiple accounts. Follow these steps to link accounts in the customer portal.

1. Log into the customer portal.
2. Click on the accounts tab.
3. Click the 'Link New Customer' button fill out the fields ((note: the Customer number, zip code, and registration Key can be obtained from the customer page (Dealer side) or on a proposal/invoice (Customer side)), and push the Link button.

The screenshot displays the AlarmBiller customer portal interface. At the top, the header shows 'ABC Company' and a user profile for 'Simba' with a 'Logout' button. Below the header, the main content area displays 'Simba Steckel - 9000'. On the left, there is a contact information box with the address '1341 weathervane lane, Akron, OH 44313', phone '(123) 456-7890', and email 'essteckel@gmail.com'. To the right of this box are buttons for 'Edit', 'Go Green', and 'Auto Pay'. Further right, a summary box lists 'Balance Due: (\$5,755.41)', 'Open Work Orders: 30', 'Open Proposals: 16', 'Auto Pay:', 'Salesperson: Brad Solomon', and 'My Time Zone: Eastern Standard Time'. A modal dialog box titled 'Link New Customer' is open in the center, titled 'Required Customer Fields'. It contains three input fields with the values '2359', '44105', and 'DDB306'. Below these fields are 'Link' and 'Cancel' buttons. In the background, the 'Accounts' tab is selected, showing a table with columns for 'Customer Number', 'Customer Name', and 'Status'. The first row shows '9000', 'Simba Steckel', and a status icon. At the bottom, there is a pagination bar showing '1' of 1 items per page.

ABC Company Simba Logout

ABC Company

Simba Steckel - 9000

1341 weathervane lane
Akron, OH 44313
(123) 456-7890
essteckel@gmail.com

Edit
Go Green
Auto Pay

Balance Due: (\$5,755.41)
Open Work Orders: 30
Open Proposals: 16
Auto Pay:
Salesperson: Brad Solomon
My Time Zone: Eastern Standard Time

Link New Customer

Required Customer Fields

2359 44105 DDB306

Link Cancel

Invoices Work Orders

Accounts

Customer Number

9000 Simba Steckel

1 10 items per page 1 - 1 of 1 items

4. Clicking the magnifying glass will allow you to switch from customer 9000 to customer 2359 account.

ABC Company



Simba

Logout

ABC Company

Simba Steckel - 9000

📍 1341 weathervane lane
Akron, OH 44313
☎ (123) 456-7890
✉ essteckel@gmail.com

Edit

Go Green

Auto Pay

Balance Due: (\$5,755.41)
Open Work Orders: 30
Open Proposals: 16
Auto Pay:
Salesperson: Brad Solomon
My Time Zone: Eastern Standard Time

Invoices Work Orders Proposals Payment History CC/eChecks Documents **Accounts**

Accounts

Link New Customer

Customer Number	Customer Name	Default	
9000	Simba Steckel	☐	
2359	Kim Kardashian-Steckel	☐	

10 items per page 1 - 2 of 2 items



Kim Kardashian-Steckel - 2359

1905 Connecticut Ave.
 Cleveland, OH 44105
 (440) 247-1640
 kkSteckel@gmail.com

Edit

Go Green

Auto Pay

Balance Due: (\$1,979.00)
Open Work Orders: 2
Open Proposals: 1
Auto Pay:
Salesperson: Erick Steckel
My Time Zone: Eastern Standard Time

Invoices

Work Orders

Proposals

Payment History

CC/eChecks

Documents ₀

Accounts

Invoices

☐ Show Paid Invoices

Invoice #	Invoice Date	Due Date	Total Amount	Amount Due
-----------	--------------	----------	--------------	------------

No items to display

