

How to Correct Error: Sequence Contains No Matching Element When Adding a Payment Method

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Description of Issue:

When in Client Management attempting to add a new credit card or bank to a customer, selecting Manage Payment Options returns an error.

Error: Sequence contains no matching element.

Resolution:

The error can be caused by a problem in the bank that is associated with the customer's existing bank payment method.

Check the Banks that are associated with the customer's Payment method under Sedona Office Setup – Banks.

Select the Bank and tab into the fields. You may see that there seem to be extra spaces at the end of the Bank Name.

Delete any extra spaces at the front or end of the Bank Name.

Tab through the other fields and save the record.