

Cannot Save a New Payment Method Through the API

04/26/2024 2:25 pm EDT

Description of Issue:

When trying to create a new payment method for a customer from Sales Automation, it is not saved and may return an error. This would apply to anyone using the API to create new Payment Methods for Customers.



Resolution:

This can be caused by the Payment Method Code needed for the new record which is not in the SedonaOffice database. Checking the API log, you will see an entry like the one below.



The response will show the problem.

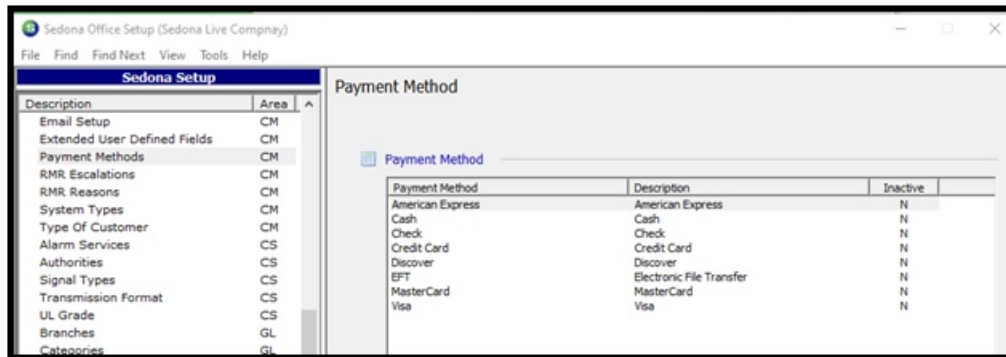
```
{"validationError":["The PaymentMethodCode EFT is not valid."]}
```

The API for adding payment methods uses default values for creating the records and if these default values are not in the table the record will not get created.

The Payment Method Codes below need to be in the SedonaOffice Company.

Payment Method	Description	Inactive
American Express	American Express	N
Cash	Cash	N
Check	Check	N
Credit Card	Credit Card	N
Discover	Discover	N
EFT	Electronic File Transfer	N
MasterCard	MasterCard	N
Visa	Visa	N

Go to Sedona Setup and select Payment Methods



Verify the Payment Method Codes below exist in the SedonaOffice company.

Payment Method Code	Description
Check	Check
Visa	Visa
MasterCard	MasterCard
Discover	Discover
American Express	American Express
EFT	Electronic File Transfer
Cash	Cash
Credit Card	Credit Card