

Manually Register a DLL or OCX File

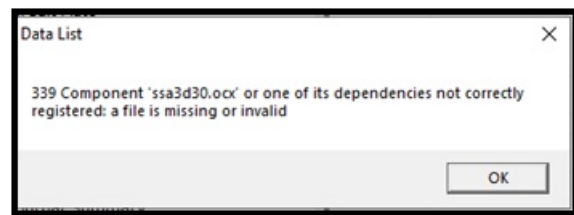
04/29/2024 10:39 am EDT

Description of Issue:

When trying to open SedonaOffice or another application we are getting the message below for the ssdw3b32.ocx file.



Or



The file may have been deleted or the file needs to be registered.

Resolution:

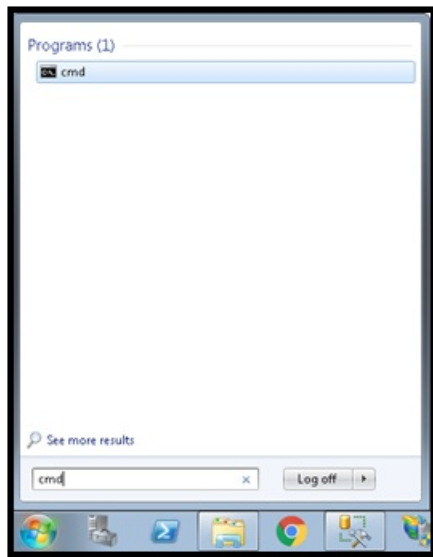
The issue can be corrected by verifying the file exists and is registered correctly.

Use the Find in the file explorer to locate the file.

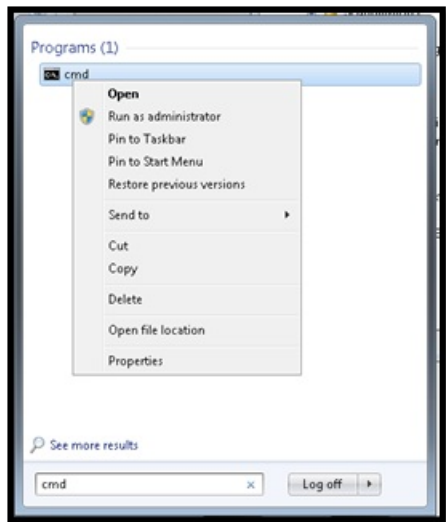
If the file exists, you can register the file using the Regsrv32.exe application.

Click the Windows button.

In the search type in CMD.



Right-click on the application and select Run as Administrator.



When the Command Prompt screen opens

Type in the command.

`Regsvr32 c:\Windows\sysWOW64\ssa3d30.ocx`

Hit Enter and you should then see the message that it was registered.

