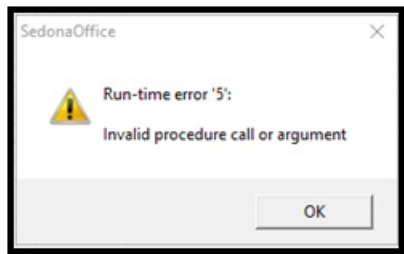


Runtime Error 5 in Job Queue when Invoicing

04/29/2024 10:48 am EDT

Issue:

When trying to invoice jobs in Sedona Office under open job list I get the Run-Time error '5': Invalid procedure call or argument.



One possible cause for this message is that the customer account record is not set up correctly.

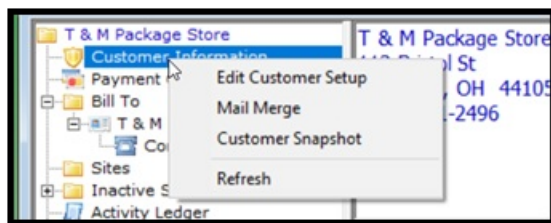
There is a field that determines if the invoicing goes to the customer's Master Account or not.

If this field is incorrectly set, this error can occur.

Resolution:

The issue can be corrected by going to the customer record under Client Management.

Open the customer's account and right-click on Customer Information.



When the screen opens, tab through the fields and save the record.

This should update the flag to the correct setting and allow the job to be invoiced.