

BoldNet Neo - Steps to Enable Password Change

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Requirements

- Update 2.1.21 or Newer
- BoldNet needs access to any possible Sentry and AppServer connection (6990 and 6992)
 - Multiple servers can be listed in the web.config and it is comma delimited.
 - For Example:<add key="Sentry" value="21-SUPPORTNEO1.boldgroup.int,21-SUPPORTNEO2.boldgroup.int" />

Configuration

1. Set the DefaultUser and DefaultUserPassword keys to the BOLD/BOLDTECH user within the API web.config
(This is the Manitou login, not Boldnet)
2. Perform a reset command from an elevated command prompt. (required otherwise the web.configs are not reloaded properly within IIS)
3. Try to use the forgot password function with valid entries. One of two things should happen:
 - a. It will work and the DefaultUser and DefaultUserPassword keys will be gone with a new generated BoldUser hash field.
 - b. Or it will not work and then the BoldNet server may need to be added as an authorized workstation. Once authorized, try again.
4. At this point the forgot password function will work as long as the publisher is running and has emailing capabilities.



Important Note

If the password to the BOLD/BOLDTECH user changes, the generated BoldUser key will need to be removed, the DefaultUser/DefaultUserPassword fields will need to be added, and then the configuration above completed again to generate a new BoldUser hash key.

