

SedonaOffice - 6.1.0.58 - 4/19/2021

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Special Upgrade / Install Instructions

If upgrading from a SedonaOffice version prior to 6.0, the following related updates are also required:

FSU Updates - iOS devices must be on iOS version 11 or newer. Please also check the app store for any updates to your FSU app

SedonaWeb - If your company uses SedonaWeb, IT will update your SedonaWeb version at the same time as your SedonaOffice version.

This is to ensure the highest level of PCI compliance throughout all applications

SedonaCloud/SedonaAPI 2.0 Setup - If your company uses the SedonaAPI, IT will update your SedonaAPI version at the same time as your SedonaOffice version. This is to ensure compatibility with the SalesAutomation module.

If you are not a SedonaCloud customer, please review the requirements for the new API before requesting the update. For a copy of pre-install requirements please contact: sedonaoffice.support@boldgroup.com

Performing Update - Once you have reviewed all of the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will then contact you to schedule your update.

Supported Environments

Version Support

****SedonaCloud Users**** - If your company utilizes SedonaCloud in any manner (utilize Sales Automation, Time & Attendance, eForms, SedonaWeb 2.0, or the SedonaCloud API for integrations such as the Manitou integration), you will need to update your SedonaCloud to version 1.24.6 or higher when you update SedonaOffice to 6.1.0.58.

Minimum System Requirements:

- Server is on Microsoft .Net 4.6.1

Features

Bugs

Sedona Email Remittance address missing (13395)

Product: SedonaOffice

Issue: Sedona email remittance does not include the customer's bill to address like the printed remittance.

Solution: Updated Mandrill template to format the remittance coupon correctly and added the customer's name and bill-to address.

EFT returned Z Transaction (16086)

Product: SedonaOffice

Issue: When an EFT Transaction is contested, and the transaction is reversed, Forte cannot send the money back to the end customer, so they deposit it back to SedonaOffice customer as a credit.

Solution:

When Forte rejects a refund, it will now be set to Previously Funded.

Collection queue app no longer working (16088)

Product: SedonaOffice

Issue: Collection queue app stopped working on the AWS environment.

Solution: Updated the SedonaOfficeConnectionManager.dll to create the connection string to the database.

POS Crashes (16249)

Product: SedonaOffice

Issue: Point of Sale Module in SedonaOffice 6.1 returns error: "Object reference not set to an instance of an object" if "credit card" is selected as payment method.

Solution: Resolved error and allow using credit card payment method during Point of Sale transaction .

Cannot access Manitou Info Button (15124)

Product: SedonaOffice

Issue: When a customer is pushed from Manitou to SedonaOffice the Manitou Info button does not open the Manitou system screen.

Solution: Fixed stored procedure CS_TP_GetSystemInfo to return system information, even if the customer does not have a bill-to email record in the AR_Customer_Bill_email table.

SO/Manitou integration site address error (16407)

Product: SedonaOffice

Issue: Receiving error trying to save an address in SedonaOffice that is linked to Manitou.

Solution: Resolved error handling. Saving a site address in SedonaOffice for a customer linked to Manitou properly updates Manitou.

New Company Wizard not deleting/truncating the AR_Cycle_Deferred_Income table (16548)

Product: SedonaOffice

Issue: New Company wizard is leaving data in the AR_Cycle_Deferred_Income table.

Solution: Modified New Company Wizard to delete the data from AR_Cycle_Deferred_Income table.

Zero Part Pricing is not working properly (16769)

Product: SedonaOffice

Issue: Issuing a part to a job using Inventory Issues/Returns adds the part price to the job materials list if flagged for zero part pricing.

Solution: Added a check in Inventory Issues/Returns to use a zero rate if the job type is flagged for zero part pricing.

Add YTD Income Statement Report (16077)

Product: SedonaOffice

Issue: YTD Income Statement does not open in SedonaOffice.

Solution: YTD Income Statement was changed and now opens from Report Manager.

Recurring Analysis report errors (16285)

Product: SedonaOffice

Issue: Running the Recurring Analysis report returns error "Run-time error 91: Object variable or with block variable not set".

Solution: Recurring Analysis report was updated and runs without displaying the "Run-time error 91: Object variable or with block variable not set" error.

ACH Batch Report includes both funded and unfunded (16955)

Product: SedonaOffice

Issue: ACH Batch Report shows funded and unfunded transactions when unfunded is checked.

Solution: Changed ACH Batch report query to correctly identify funded versus unfunded transactions.

User can delete a half-posted cycle (17016)

Product: SedonaOffice

Issue: User posted cycle of invoices where NULL exists in data causes partial posting.

Solution: Handled NULL in stored procedure Cycle_Invoice_add for AR_Customer_Bill. Condition implemented to avoid deleting cycles that are partially posted.

Job parts issue results in incorrect error message (17017)

Product: SedonaOffice

Issue: Receiving error message that parts are out stock for a part that is in stock after removing the out of stock part from the job that generated the original out of stock error message.

Solution: Check on-hand quantity before creating a new job parts issue instead of relying on the status when the grid was first loaded.

POS Sales Tax calculated incorrectly (17019)

Product: SedonaOffice

Issue: Sales tax rounding issues in POS and Refund transactions

Solution: Modified sales tax calculation to round the tax for each tax group before adding it to the accumulated total tax.

ACH/EFT customer search causes error (17215)

Product: SedonaOffice

Issue: During payment processing, customer search returns error "frm:91 object variable or with block variable not set."

Solution: Don't allow a second customer search to be initiated, while another search is already in progress.

Trouble closing jobs (17216)

Product: SedonaOffice

Issue: Install company is set to complete appointments only (not entering dispatch times on job appointments), when closing the job, a message is displayed to the user: "This job has pending appointments. Do you wish to close the job anyway?"

Solution: Implemented appointment completed check to check pending appointments count

POS customer receipt missing the details of the POS entry (17234)

Product: SedonaOffice

Issue: With Print Receipt option checked on POS Entry the print preview does not display any data.

Solution: Changed the join with the AR_ACH table to pass the ACHId parameter.

POS customer receipt returns run-time error 3021 (17239)

Product: SedonaOffice

Issue: Run-time error 3021 received when printing customer receipt using Microsoft XPS Document Writer

Solution: Changed the join with the AR_ACH table to pass the ACHId parameter.

POS Entry List is blank (17472)

Product: SedonaOffice

Issue: Viewing detail of POS Opening does not list the entries submitted.

Solution: Changed the join in AR_ACH table.

POS Location description changes when record is saved (17446)

Product: SedonaOffice

Issue: Upon saving a new POS location, the description of a POS location is changed.

Solution: Changed the POS Location stored procedure to give each description column a unique name.