

1.6.4 Update 30 [DRAFT]

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How to Update to Patch 30

1. Unzip the patch into your **Distributer** folder, typically located as follows: **C:\Program Files (x86)\Bold Technologies\Manitou\Distributer**
2. Open the Distributer Commander.
 - a. There are new Distributer files that are **ONLY** in package 1
 - i. ****Note: The new Distclient files will NOT work with the old Distributer****
 - ii. Push Package 1 to ALL clients including the machine where the DistCommander is running from
 - iii. Close the DistCommander
 - iv. Manually restart the Distributer service on the machine where the DistCommander is running from
 - v. Continue with normal upgrade procedures
 - b. Select Commands | Update to latest patch (all clients).
 - c. Click **Send to All**.
 - d. Verify the update to 30 for the patch number on all connected servers and workstations.
 - e. Push Package 12 if customers need to update their MediaGateway (**please reference 8190 –Send 'A' through instead of converting to a '0'**)
3. Restart services in the MSM.
 - a. Restart the Standard Import Utility
 - b. Restart the Media Gateway
4. In the 30 folder you'll need to copy the **BoldNet_Neo_setup.exe** file to your web server.
5. Once the **BoldNet_Neo_setup.exe** file has been copied to your BoldNetNEO web server you should right click on it and verify that it's not "*blocked*". You can then double click on it to launch the upgrade.

6. Follow the prompts to update your BoldNetNEO system.
7. There is no need to restart any services for the BoldNetNEO update.

Update 30

Operator Workstation Version 1.64.6631.693

BoldNetNeo Version 1.64.6680.796

[Download Patch 30 \(10MB\)](#)

[Download Distlist](#)

New for This Release

There are no new features for this release (Update 30)

Known Issues

There are no Known Issues for Update 30.

Issues Fixed in This Release

MediaGateway: Send 'A' through instead of converting it to 0 (Bug 8190).

Product: MediaGateway

Issue:

Request by customer to not convert 'A' to '0'

Solution:

Commented out the code that converts As to 0s