

Sedona-X Mobile - Version 1.3

01/05/2024 3:19 pm EST

SedonaOffice Specific

Features

Dashboard

Quickly view and navigate to appointments that are assigned to you

Dispatch/Arrive on appointments from the calendar

Job Management

View and search open and closed jobs and job appointments

Add and edit jobs

Add appointments to and view all appointments on jobs

Clock time on job appointments

View Installs

View purchase orders with all purchase order detail

Service Tickets

View and search service tickets

Add and edit service tickets

Clock time on service tickets

Update materials

View history

View customer/site notes

Update custom fields

View, add, and remove documents

Resolve ticket

Scheduler/Calendar (NEW)

Day/Week/Month % technician filter

Navigate to appointments

Filter job and service ticket appointments

Add job/service ticket appointment from calendar

Customer Management (NEW)

View and search customers

Basic customer/site/system information

Navigate to customer's service tickets

Email/call/open navigation to customer

Payment Capture (NEW)

Quickly take payments from app via credit card swipe (eDynamo) or form entry

On account or by invoice payment capture

Add CC or bank account information to customer

AlarmBiller Specific

Bugs

Completed Work Order Dashboard Redirect Issue (15608)

Issue - If users navigate to a closed work order via the technician dashboard, it redirects the user to the edit work order screen and asks them to sign the work order to complete it, though it has already been completed

Solution - Fix the redirect on the dashboard to take users to the work order detail page, not the work order edit page

Reset Password Redirect Issue (16118)

Issue - The redirect for the reset or forgot password is not taking users to the correct URL

Solution - Fixed the redirect to take users to the correct password reset webpage

Work Order Part Rates Field Length (16007)

Issue - When editing a part in a work order, the part rate field is too short and doesn't display the whole rate entered

Solution - Increased the size of the part rate field when editing a work order

'Pay By CC' Placeholder Text States 'eCheck' (16030)

Issue - On the 'Finish' tab of a work order, there is a 'Payment Method' area where users can select a CC or eCheck from the customer to pay the invoice when the work order is completed. The placeholder text for both the CC and eCheck fields state 'eCheck'

Solution - Corrected the placeholder text for the CC field to state 'Credit Card'

Work Order Detail Page Label Updates (16215)

Issue - The work order detail page had a few fields labeled as 'Phone' and 'Email'. We need to update those labels so that users understand what these fields are actually for

Solution - Updated field labels to state 'Requested by Phone' and 'Requested by Email' respectively