

# SedonaAPI and SedonaWeb 2.0 - 1.26.2.1 - 5/17/2021

01/05/2024 11:44 am EST

## Special Upgrade / Install Instructions:

If your company uses the SedonaCloud API, IT will update the SedonaCloud version at the same time as your SedonaOffice upgrade. This is to ensure compatibility with the all modules utilizing SedonaCloud.

## Supported Environments:

### Version Support

\*\* This version of SedonaCloud requires SedonaOffice version 6.1.0.55 or above \*\*

### Minimum System Requirements:

- Server is on Microsoft .Net 4.6.1
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## Features:

None

## Enhancements:

None

## Bugs:

### Sedona API Issue with Service Tickets(18148)

**Issue** - When a technician tries to resolve a ticket it comes over to Sedona as the technician is departed, but should resolve the ticket.

**Solution** - Added code to specifically set the Service Ticket to Resolved if the Resolves Ticket property is true.

### Role Group members are unable to access SedonaCloud (18149)

**Issue** - Only Admin members were able to access SedonaCloud and reset their password.

**Solution** - Added functionality to allow a user in a Role Group to access SedonaCloud to change their password.