

Sedona-X Mobile Activation in AlarmBiller Host System

12/18/2023 5:30 pm EST

This article outlines how to activate Sedona-X Customers in the AlarmBiller Host System.

Instructions

1. Navigate to host and pull up the customer's record.
2. Select Edit to modify.
3. Set the # of users listed on the agreement and the space listed Sedona-X Mobile.

The screenshot shows the AlarmBiller Host System interface for editing a customer record. The customer is 'AB Pro Security Inc.' with ID '#10914'. The form is divided into several sections:

- Address:** 123 Apple Street, Address 2, Chagrin Falls, Ohio, 44023, Country.
- Contact:** Phone1: (440) 247-5602 ext., Phone2: (440) 477-3479 ext., Email: keitho@perennialsoftware.com.
- Dealer:** Dealer Prefix: abpro, Trial Expiration: 5/6/2018, Go Live Date: 4/6/2018, License Type: AlarmBiller Pro, Dealer Status: Demo, Dealer Type: Security, Reseller: Please Select, Federal ID: (SSN? checkbox).
- Additional Features:** Product Portals: AlarmBiller: [checked], Time Attendance: [checked], Custom Forms: [checked], Sales Automation: [checked]. Service Add Ons: Lock Box: [unchecked].
- Minimum Pricing:** Mail Cost: , Min AB Rmr: \$0.00, eForms Users: 0, Ta Users: 0, Sedona-X Mobile: 0 (highlighted with a red arrow), App Users: .

4. Select Save.
5. Navigate to the Users tab and drill into the user by clicking on the username you would like to activate.

Description:

Product Portals:
AlarmBill: ☒
Time Attendance: ☒
Custom Forms: ☒
Sales Automation: ☒
Service Add Ons:
Lock Box: ☐

Notes Contacts **Users** Services Tickets Logs

Dealer Users Add User

☐ Show Customer Users ☐ Show Inactive Users

User Name	First Name	Last Name	Email	User Role	Action
keithsdss	Keith	Orzen	keitho@perennialsoftware.co...	Administrator	Reset Password
abpro	John	Doyle	johndoyle@perennialsoftwar...	Administrator	Reset Password
SamGambatese	Sam	Gambatese	samg@perennialsoftware.com	Administrator	Reset Password

6. To activate the app select the product Sedona-X Mobile app for the specified user.

Edit User Delete Cancel Save

User Information:

Username: keithsdss
First Name: Keith
Middle Initial:
Last Name: Orzen
Phone: (440) 247-5602 ext.
Email: keitho@perennialsoftware.com

Products:
☒ AlarmBill
☒ Time & Attendance
☒ eForms
☒ Sales Automation
☒ Sedona-X Mobile app

Misc:

Time Zone: (UTC-05:00) Eastern Time (US & Canada)
Site Theme: Bootstrap
Inactive: ☐
User Online: ☒
Inactive Date:
Description:

Note: If the # in the Min Sedona-X field is > 0 the customer will be able to activate the app in AlarmBill setup. Each additional user that is activated will be billed.

AB Pro Security Inc. #10914

Phone 1: (440) 247-5602
Phone 2: (440) 477-3479
Email Address: keitho@perennialsoftware.com
Dealer Type: Security
Status: Demo
Dealer Prefix: abpro
Reseller:
Trial Expiration: 5/6/2018
Go Live: 4/6/2018
License Pricing: AlarmBill Pro
Min AB PPH: 6.00
Min eForms Users: 0
Min Sedona-X: 2
Mobile App users:

Dealers view in Setup in AlarmBiller once the Min Sedona-X field is > 0 in host.

AlarmBiller Pro
BCLD GROUP

Justin Support Logout

Customers Customer Search: name - cust #

Customers Invoices Payments RMR Work Orders Proposals Calendar GL Reports Setup Accounting

Edit User Account Cancel Save

Username: keithsdss

First Name: Keith

Middle Initial:

Last Name: Orzen

Phone: (440) 247-5602 ext.

Email: keitho@perennialsoftware.com

Time Zone: (UTC-05:00) Eastern Time (US & Canada)

User Role: Administrator

Products:

- ☒ AlarmBiller
- ☒ Time & Attendance
- ☒ eForms
- ☒ Sales Automation
- ☒ Sedona-X Mobile app

Default Login: Select Product:

Site Theme: Bootstrap

User Online: ☒

Inactive: ☐

Inactive Date:

Description:

160 characters remaining

Services Tokens

Service Authentication