

# How to Retrieve/Update Unlock Code to Update Manitou License Older than Version 1.61

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Please follow the instructions below to generate a license key to send The BoldGroup, so we may update your license. If there are any questions, give Bold Support a call at (719) 593-2829.

## How to Retrieve Unlock Code to Update Manitou License Older than Version 1.61

1. Open Manitou Licensing either by the shortcut on the desktop or by running the Userlicense.exe located in \Program Files\Bold Technologies\Manitou - Right-click and Run as Administrator

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2. When the Manitou Licensing window opens – click on the Ellipse

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3. In the Unlock Number window – Click on Create – Then click on the Unlock – Copy the Unlock Number (make sure to copy all the numbers) – Then paste it into a notepad – Click on the Green check button

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4. Once back in the Manitou License window take a screenshot of that window and save it as png

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5. Email both the copied code in the notepad and the screenshot of the server license options

6. If there is more than one server, do the same steps on all other servers

If emailing for more than one server, label each one so we know which information goes to the correct server

7. We will send directions on inserting the new License Key

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## How to Update Unlock Code to Update Manitou License Older than Version 1.61

Please follow the instructions below to update the license key The BoldGroup sent you, to update your license. If there are any questions, give Bold Support a call at (719) 593-2829.

1. Open Manitou Licensing either by the shortcut on the desktop or by running the Userlicense.exe located:

\Program Files\Bold Technologies\Manitou – right click Run as Administrator

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2. When the Manitou Licensing window opens – verify the Unlock Number is the same as what was sent to BoldGroup. If they match - jump to 4. below

If not click on the Ellipse...

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3. In the Unlock Number window – Click on Manually Enter – Paste in the key that was sent to (make sure to copy all the numbers) – Click on the Green check button

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4. Once back in the Manitou License window, Click on Step 3 – Manually Enter, Copy the code sent to you by BoldGroup (make sure all numbers are copied).

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5. Click on Step 4 – Test – A window will pop up when the key tests successfully, click OK

6. After a successful test, Click on Step 5 – Update, there will be a pop up to verify which server it is for – then another to apply.

7. Do the same steps for all servers that need updating.

8. If any errors occur, please contact BoldGroup Support.