

Understanding SedonaSync Events

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Contents

[Purpose](#)

[Canned Events vs Custom Events](#)

[Canned Event List](#)

Purpose

This document explains the difference between SedonaSync “canned” events vs “custom” events and provides a listing of the current canned events.

[Top of Document](#)

Canned Events vs Custom Events

It is important to understand the difference between the standard or “canned” events and “custom” events for SedonaSync when discussing fixing or modifying events:

- Canned Events – SedonaSync includes several developed events out of the box. These events work in conjunction with Bold Group applications.
 - They are covered under the standard Support and Maintenance fees
 - Unless modified
 - Any issues with their ability to run should be reported to Support
- Custom Events – Any SedonaSync event that was created from scratch or by modifying one of the Canned Events
 - Any issues with custom event performance should be addressed as a billable service by Services

[Top of Document](#)

Canned Events

The following is a list of the canned events available with SedonaSync. Customers will choose which events they wish to deploy during the initial implementation discussion with the SedonaSync Implementation Consultant.

Category	Event	Version	Notes
AR	Active RMR by Type - SO 5.x & 6.x	20220111	
AR	Billing Summary by Item Past 12 Months - SO 5.x & 6.x	20220111	

Category	Event	Version	Notes
AR	Billing Summary by Item YTD - SO 5.x & 6.x	20220111	
AR	Bridgestone Invoice - SO 5.x and 6.x - Customer	20220111	(part of quote already)
AR	Standard Invoice - SO 5.x - Customer	20220111	
AR	CC Expired - SO 5.x and 6.x - Customer	20220111	
AR	CC Expired List - SO 5.x and 6.x - Accounting	20220111	
AR	CC Expiring In X Days - SO 5.x and 6.x - Customer	20220111	
AR	CC Expiring In X Days List - SO 5.x and 6.x - Accounting	20220111	
AR	Collections (Oldest Bucket 1 - 5) - SO 5.x and 6.x - Customer	20220203	(5 events) *
AR	Collections Activity Summary With MTD Running Total - Manager	20220128	
AR	Collections Pre Statement Aging	20210712	
AR	Current Aging by Branch - Management	20220111	
AR	Customer Receipt - SO 5.x and 6.x - Customer	20220127	
AR	Invoice & Payment Summary - Management	20220111	
AR	Billing Summary by Item YTD - SO 5.x & 6.	20220111	
AR	Current Aging by Branch - Management	20220111	
AR	Invoice & Payment Summary - Management	20220111	
AR	Top 10 Customers By Invoiced - Management	20220128	
AR	Top 10 Customers By RMR - Management	20220111	
AR	Top 10 RMR Types By Current Revenue - Management	20220128	
JB	Jobs Scheduled For Next Week Missing Non-Stock Parts - Purchaser	20220111	
JB	Jobs Task Approved Alert - Staff	20220111	
JB	New Job Created - PM	20220111	
SV	New Service Ticket Created - Customer	20220111	
SV	Next Day Appointment Reminder - Customer	20220111	
SV	Tickets Missing Times - Scheduler	20220111	
SV	Tickets Status Go Back - Scheduler	20220128	
SV	Tickets Status Open - Scheduler	20220111	
SV	Tickets Status Open per Tech - Scheduler	20220111	
SV	Tickets Status Open with Tech Name - Scheduler	20220111	

Category	Event	Version	Notes
SV	Tickets Status Resolved - Schedule	20220111	
AR	Collections Activity Summary With MTD Running Total - Manager	20220128	
IN	Part Below Warehouse Min Warning - Purchaser	20220111	
JB	Jobs Time At Status Report - Scheduler	20220111	
SV	Open Tickets Older Than X - Technician	20220111	
SV	Simple Tech Weekly Report - Manager	20220111	
SV/JB	Next Day Full Schedule - Technician	20220111	

[Top of Document](#)