

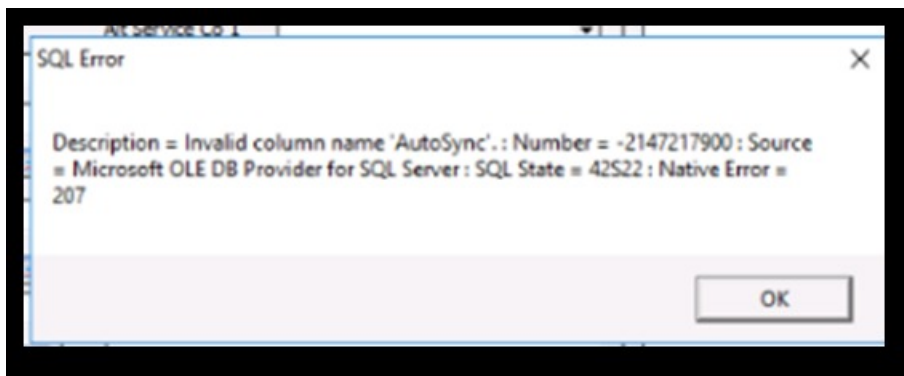
# Error received when selecting System in a Customer's account - 'Invalid column name AutoSyn'

01/02/2024 6:21 pm EST

## Description of Issue:

The following error is received when selecting System in a Customer's account:

'Invalid column name AutoSyn'



## Fixes:

Customers upgraded from versions prior to v6.2.0.9 directly to v6.2.0.9 did not get a table added to their database that was included in v6.2.0.8.

The customer will need to have a script run against their database to resolve. Log a support case to have the script completed.

For customers upgrading prior to v6.2.0.8, they should upgrade to v6.2.0.8 first for the table to be added, then to the latest version.