

Event Categories - ASAP to PSAP

12/21/2023 4:47 pm EST

Manitou Event Categories

The PSAP Receives the alarm type from Column "A" and then translates it to event type codes in the computer-aided dispatch system using a translation table. The example shown below is from the City of Richmond to illustrate how arm types are translated.

Manitou Event Category	Comments/ Conditionals	Event Type Code in CAD	Event Sub-Type Code in CAD	Event Type Description	Event Sub-Type Description
Burglary		BURG-ALARM	I	BURGLAR ALARM	INVESTIGATE
Medical		MEDICAL-ALARM	I	MEDICAL ALARM	INVESTIGATE
Medical Alarm		MEDICAL-ALARM	I	MEDICAL ALARM	INVESTIGATE
Medical - Defibrillator		EMS-1STRESP	MEDICAL-ALRM-DEF	EMS-1st RESP CALL	MEDICAL ALARM DEFIBRILLATOR
Fire		FIRE-ALARM	GENERAL	FIRE ALARM	GENERAL
Fire - Keypad		FIRE-ALARM	KEYPAD	FIRE ALARM	KEYPAD
Fire - Pull Station		FIRE-ALARM	PULL-STATION	FIRE ALARM	PULL STATION
Fire - Heat		FIRE-ALARM	HEAT-DETECTOR	FIRE ALARM	HEAT DETECTOR
Fire - Waterflow/Sprinkler		FIRE-ALARM	WATERFLOW	FIRE ALARM	SPRINKLER/WATERFLOW
Fire - Smoke		FIRE-ALARM	SMOKE-DETECTOR	FIRE ALARM	SMOKE DETECTOR
Gas - Carbon Dioxide		FIRE-ALARM	CARBON-DIOXIDE	FIRE ALARM	CARBON DIOXIDE
Gas - Carbon Monoxide		FIRE-ALARM	CARBON-MONOXIDE	FIRE ALARM	CARBON MONOXIDE

Gas - Natural		FIRE-ALARM	NATURALGAS	FIRE ALARM	NATURAL GAS
Gas - Propane		FIRE-ALARM	PROPANEGAS	FIRE ALARM	PROPANE
Holdup/Panic/Duress/Emergency	If location type <> "Commercial" and <> "Residential"	PANIC-DURSSALRM	I	PANIC/DURESS ALARM	INVESTIGATE
Panic	If location type <> "Commercial" and <> "Residential"	PANIC-DURSSALRM	I	PANIC/DURESS ALARM	INVESTIGATE
Duress	If location type <> "Commercial" and <> "Residential"	PANIC-DURSSALRM	I	PANIC/DURESS ALARM	INVESTIGATE
Panic/Duress	If location type <> "Commercial" and <> "Residential"	PANIC-DURSSALRM	I	PANIC/DURESS ALARM	INVESTIGATE
Duress/Panic	If location type <> "Commercial" and <> "Residential"	PANIC-DURSSALRM	I	PANIC/DURESS ALARM	INVESTIGATE
Holdup	If location type <> "Commercial" and <> "Residential"	HOLDUP-ALARMCOM	I	HOLDUP ALARM COMMERCIAL	INVESTIGATE
Tamper		BURG-ALARM	TAMPER	BURGLAR ALARM	TAMPER WITH EQUIPMENT
Receiver		BURG-ALARM	I	BURGLAR ALARM	INVESTIGATE
Restore		BURG-ALARM	I	BURGLAR ALARM	INVESTIGATE
Phone Line		BURG-ALARM	I	BURGLAR ALARM	INVESTIGATE
Open/Close		BURG-ALARM	TAMPERDISARM	BURGLAR ALARM	TAMPER - DISARM W/O PROPER CODE

Reset/Cancel		BURG-ALARM	TAMPERDISARM	BURGLAR ALARM	TAMPER - DISARM W/O PROPER CODE
Gas		FIRE-ALARM	GAS	FIRE ALARM	GAS ALARM (NOT SPECIFIED)
Supervisory	If Activity Category Text = AddressVerification	Z-ADDR- VALID			
Trouble		BURG-ALARM	TAMPER	BURGLAR ALARM	TAMPER/TROUBL E
Trouble - Fire		FIRE-ALARM	TAMPER	FIRE ALARM	TAMPER/TROUBL E/SUPERVISORY

*The alarm company is responsible for transmitting a valid alarm type from the list of enumerations in column "A".

**The PSAP converts the alarm type from the alarm company and translates the alarm event type contained in the CAD system using a translation table. The translation is a PSAP decision.