

How Inspections Advance to the Next Inspection Date

12/28/2023 2:49 pm EST

Customer Inspection Record

These 2 Fields determine the Next Inspection Date:

FREQUENCY – this determines if the Inspection Record will generate the Next Inspection (Date) monthly, quarterly, semi-annual, or annual, etc.

NEXT INSPECTION (Date) – this is the date the system is using to determine what the Next Inspection Date will advance to.

These 2 Fields **Do Not** affect the Date in Next Inspection (Date):

NEXT INSPECTION AT – this determines **WHEN** the Current Next Inspection (Date) will update with the New Next Inspection (Date). These options are:

- Ticket Created
- Ticket Scheduled
- Ticket Resolved
- Ticket Closed

LAST INSPECTION DATE –

This field does not affect the Next Inspection Date.

This field is only used to show the Date of the Last Inspection.

This field updates once the current Inspection Ticket is closed.

EXAMPLE #1:

Frequency: Monthly

Last Inspection: 1/15/23

Next Inspection: 2/15/23

Next Inspection At: Ticket Created

System Inspections

Site: Amy Elizabeth
14104 Woodland Ridge

System: 888
Intrusion

Detail | Equipment | Inspection Items | Reports

Inspection

Description: Testing

Frequency: Monthly

Service Problem Code: Insp-Access

Service Level: Fire Inspection

Service Company: J.D.E Enterprises

Last Inspection: 1/15/2023

Next Inspection: 2/15/2023

Next Inspection At: Ticket Created

Since the **Next Inspection At** is set to Created, when the Inspection Ticket is **Created** in the Service Module, the Next Inspection (Date) is updated to 3/15/23 because the frequency is **Monthly**.

Notice the Last Inspection Date has not changed.

S System Inspections

Site Amy Elizabeth
14104 Woodland Ridge

System 888
Intrusion

Detail | Equipment | Inspection Items | Reports

Inspection

Description Testing

Frequency Monthly

Service Problem Code Insp-Access

Service Level Fire Inspection

Service Company J.D.E Enterprises

Last Inspection 1/15/2023

Next Inspection 3/15/2023

Next Inspection At Ticket Created

When the Inspection Ticket is Closed the **Last Inspection Date** will update to the Date the Ticket was closed.

This Inspection Ticket was Closed on 2/20/23, so the Last Inspection Date updated to that date.

Notice the Next Inspection (Date) is still showing 3/15/23.

S System Inspections

Site Amy Elizabeth
14104 Woodland Ridge

System 888
Intrusion

Detail | Equipment | Inspection Items | Reports

Inspection

Description Testing

Frequency Monthly

Service Problem Code Insp-Access

Service Level Fire Inspection

Service Company J.D.E Enterprises

Last Inspection 2/20/2023

Next Inspection 3/15/2023

Next Inspection At Ticket Created

EXAMPLE #2:
Frequency: Annual
Last Inspection: 1/15/22
Next Inspection: 2/15/23
Next Inspection At: Ticket Closed

S System Inspections

Site Amy Elizabeth
14104 Woodland Ridge

System 888
Intrusion

Detail | Equipment | Inspection Items | Reports

Inspection

Description Testing

Frequency Annual

Service Problem Code Insp-Access

Service Level Fire Inspection

Service Company J.D.E Enterprises

Last Inspection 1/15/2022

Next Inspection 2/15/2023

Next Inspection At Ticket Closed

Since the **Next Inspection At** is set to Closed, when the Inspection Ticket is Closed in the Service Module, the Next Inspection (Date) is updated to 2/15/2024 because the Frequency is **Annual**.

S System Inspections

Site Amy Elizabeth
14104 Woodland Ridge

System 888
Intrusion

Detail | Equipment | Inspection Items | Reports

Inspection

Description Testing

Frequency Annual

Service Problem Code Insp-Access

Service Level Fire Inspection

Service Company J.D.E Enterprises

Last Inspection 2/20/2023

Next Inspection 2/15/2024

Next Inspection At Ticket Closed

When the Inspection Ticket is Closed the **Last Inspection Date** will update to the Date the Ticket was closed.

This Inspection Ticket was Closed on 2/20/23, so the Last Inspection Date updated to that date.

Notice the Next Inspection (Date) is still showing 2/15/24.

System Inspections

Site: Amy Elizabeth
14104 Woodland Ridge

System: 888
Intrusion

Detail | Equipment | Inspection Items | Reports

Inspection

Description	Testing
Frequency	Annual
Service Problem Code	Insp-Access
Service Level	Fire Inspection
Service Company	J.D.E Enterprises
Last Inspection	2/20/2023
Next Inspection	2/15/2024
Next Inspection At	Ticket Closed