

# Data Error - Logging Off BoldNet

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## Description of Issue:

When logging off of BoldNet at Customer site they receive the following error:

"Data Error: An error has occurred"

This applies to Patch 36 and previous back to 2.1.12 (03-13-2023)

## Fix:

### (Cause of error)

This error appears to be caused because of a config file for production sites.

**Important! DO NOT make the change for Production Sites.**

In testing, if you add:

```
API Web Config - "<add key="NeolInstallationType" value="BoldNet,manitou" />"
```

Log into Boldnet - Central Station user, then log out - you DO NOT receive an error.

The Standard Config for Production Sites is as following:

```
API Web Config - "<add key="NeolInstallationType" value="BoldNet" />"
```

Log into Boldnet - Central Station user, then log out - you receive an error. "Data Error - An Error has Occurred"

**We do not set up production sites with the BoldNet, Manitou setting as this should only be available for test environments.**