

# Product Catalog - Jan 2022

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## Automation Products

- stages - Automation Platform
- stages Hosted (NEW) - Automation Platform in the Cloud
- Telephony Gateway - required for each telephony development.
- SMS Gateway (Non-Appliance) - Required for any SMS/Text Communication enablement

## Optional Automation Products

- stages IVR (Integrated Voice Response) - voice integrated response
- API Gateway - allows for external access for 3rd party integration
  - XML Signal Service - API used for signal reception
  - Site Group Gateway
  - Full API - gateway containing over 3600 methods that accesses the full functionality of stages.

## Appliance Products

- stages Connect - system used for signal reception and processing.
- SMS Gateway - (APPLIANCE NO LONGER AVAILABLE FOR NEW SALES) system used for sending out SMS messages to a service provider.

## Virtual Computing Products

- Virtual stages Connect - Virtualized stages Connect, no price difference
- Virtual stages IVR (VIVR)
- Virtual Communication Suite (VCS)

## Data Information Services

- dataLoc - address and agency address normalization (US and Canada only)