

Sedona-X Mobile: Activation in Host

12/28/2023 3:59 pm EST

Instructions

1. Navigate to host and pull up the customer's record
2. Select Edit to modify
3. Set the # of users listed on the agreement and the space listed Sedona-X Mobile

The screenshot shows a customer record form for AB Pro Security Inc. #10914. The form is divided into several sections:

- Address:** 123 Apple Street, Address 2, Chagrin Falls, Ohio, 44023, Country.
- Contact:** Phone1: (440) 247-5602 ext., Phone2: (440) 477-3479 ext., Email: keitho@perennialssoftware.com.
- Dealer:** Dealer Prefix: abpro, Trial Expiration: 5/6/2018, Go Live Date: 4/6/2018, License Type: AlarmBiller Pro, Dealer Status: Demo, Dealer Type: Security, Reseller: Please Select, Federal ID: (SSN? checkbox).
- Additional Features:** Product Portals: AlarmBiller: [checked], Time Attendance: [checked], Custom Forms: [checked], Sales Automation: [checked]. Service Add Ons: Lock Box: [unchecked].
- Minimum Pricing:** Mail Cost: [input], Min AB Rmr: \$0.00, eForms Users: 0, Ta Users: 0, Sedona-X Mobile: 0 (highlighted with a red arrow), App Users: [input].

4. Select Save
5. Navigate to the Users tab and drill into the user by clicking on the username you would like to activate.

Description:

Product Portals:

- AlarmBiller:
- Time Attendance:
- Custom Forms:
- Sales Automation:

Service Add Ons:

- Lock Box:

Notes Contacts **Users** Services Tickets Logs

Dealer Users Add User

Show Customer Users Show Inactive Users

User Name	First Name	Last Name	Email	User Role	Action
keithsdss	Keith	Orzen	keitho@perennialsoftware.co...	Administrator	Reset Password
abpro	John	Doyle	johndoyle@perennialsoftwar...	Administrator	Reset Password
SamGambatese	Sam	Gambatese	samg@perennialsoftware.com	Administrator	Reset Password

6. To activate the app select the product Sedona-X Mobile app for the specified user

Edit User Delete Cancel Save

User Information:

Username: keithsdss
 First Name: Keith
 Middle Initial:
 Last Name: Orzen
 Phone: (440) 247-5602 ext.
 Email: keitho@perennialsoftware.com

Products:

- AlarmBiller
- Time & Attendance
- eForms
- Sales Automation
- Sedona-X Mobile app

Misc:

Time Zone: (UTC-05:00) Eastern Time (US & Canada)
 Site Theme: Bootstrap
 Inactive:
 User Online:
 Inactive Date:
 Description:

NOTE: If the # in the Min Sedona-X field is > 0 the customer will be able to activate the app in AlarmBiller setup. Each additional user that is activated will be billed.

AB Pro Security Inc. #10914

123 Apple Street
Chagrin Falls, OH 44023

Phone 1: (440) 247-5602
 Phone 2: (440) 477-3479
 Email Address: keitho@perennialsoftware.com
 Dealer Type: Security
 Status: Demo
 Dealer Prefix: abpro
 Reseller:
 Trial Expiration: 5/6/2018
 Go Live: 4/6/2018
 License Pricing: AlarmBiller Pro
 Min AB Bill: 0.00
 Min eForms Users: 0
 Min Sedona-X: 2
 Mobile App users:

Dealers view in Setup in AlarmBiller once the Min Sedona-X field is > 0 in host.

AlarmBiller Pro
BCLD GROUP

Justin Support Logout

Customers Customer Search: name - cust #

Customers Invoices Payments RMR Work Orders Proposals Calendar GL Reports Setup Accounting

Edit User Account Cancel Save

Username: keithsdss
First Name: Keith
Middle Initial:
Last Name: Orzen
Phone: (440) 247-5602 ext.
Email: keitho@perennialssoftware.com
Time Zone: (UTC-05:00) Eastern Time (US & Canada)
User Role: Administrator

Products:

- AlarmBiller
- Time & Attendance
- eForms
- Sales Automation
- Sedona-X Mobile app

Default Login: Select Product:
Site Theme: Bootstrap
User Online:
Inactive:
Inactive Date:
Description:
160 characters remaining

Services Tokens

Service Authentication