

Manitou - MediaGateway - Climax Telecare Devices - Prerequisites

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Quick Integration Information

Climax Telecare Devices are small pendant/jewelry devices with a button that sends a TCP signal and places a call in the event a medical emergency is occurring. This requires the use of both a TCP Connector and Instant Connect, and is compatible with both Telephony Server (Dialogic) and PBX Server Integrations.

For product specific documentation please visit the following link - <http://www.climax.com.tw/new/em-wrist.php>

Prerequisites

The following items are all needed before completing an install of Climax Device Integration. This should be complete/ready by the Project Manager before scheduling with a technician.

- Manitou 1.6.4 or newer installed.
- MediaGateway with Instant Connect.
- MediaGateway Server
 - Administrative login
 - 2 to 4 hours of time for installation (If MediaGateway and Instant Connect are already installed)
- Lines mapped to the Dialogic Card or Virtual Endpoints ready to go.
 - This means creating a number we can dial to reach the Dialogic Line or Virtual Endpoint.
- Test numbers will be needed for the technician to test the install.
- Information for the customer
 - Notepad++ will be installed as part of the installation procedures.
 - During install, if possible we would like a test account ready for us to use.
 - We will be adding lines into the receiver configuration.