

SecurVoice Troubleshooting

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Description of Issue:

Package 22 no longer works/new workstations do not work.

Pushing package 22 to new workstations no longer allows them to connect to the SecurVoice server.

Fixes:

This typically is caused by a new update/package list and files being put in place during the upgrade process. This is an unfortunate but unavoidable byproduct of upgrades. This can be resolved by following the steps detailed in the Creating Package 22 section of the [Manitou Core - SecurVoice Installation](#) article. Once Package 22 is recreated, push it out to the new/impacted workstations again to resolve the issue.