

Location Services and Address Verification Checklist

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Pre-Install Checklist

- Manitou 1.61 path 29 or Greater, for 1.64 late patches, .net 4.5 or greater required
- Firewall open to 169.62.199.4 to access the PSAP service

Installation

1. Update the license to include Location Server and Address Verification if using it.
2. Run the LocationServer_Setup on the Server that you want to install the service.
3. It will install itself into a new folder under the Manitou directory labeled Location Server
4. Update the server with the Distributer Commander to get the latest updates
5. Update the PSAP Authority in the Database
 - a. Login to the Manitou Database
 - b. Find the Drivers table and right click / edit the table
 - c. Find the driver with the DCODE of 3 and change it to 7
 - d. Change the DESCR to 'Intrado PSAP'
 - e. change the FILENAME to 'LSProcessor_BoldPSAP.dll'
 - f. Change Options to 'MaxDist\$500|PCntry\$1,USA|UserName\$"accounting ID"|Password\$BoldPsapServicePassword|EcrcName\$PSAP Not Found Call ECRC|EcrcNumber\$'

NOTE: If an ECRC number displays after the \$, the number will also display to the Operator. IF no such number displays, no valid PSAP number was returned from Intrado.

6. Set the Default PSAP Service
 - Open Supervisor Workstation
 - Navigate to Tools->Options

- Expand the Alarm Handling section of the tree
- Click on the Default PSAP Service
- Click on Edit
- Change the Dropdown to Intrado PSAP
- Now click Save

7. Add Location Services to the Configuration

- In Supervisor Workstation go th Maintenance->Setup-Configuration
- Click on Edit
- Right click on Applications under the Server Location SErVICES was installed on and click Add
- Choose App Type 45 Location Server and click OK
- Update the parameters as follows
- Param 1: -pt7701
- Param 2: -rt240
- Param 3: -mt20
- Param 4: -dc1
- Click on Save

8. Start the Location Services via the MSM

Address Verification Installation

1. Copy the DLL from Release Folder on fileserver02 from the correct version (current32)
2. LSPProcessor_AddressVerify.dll
3. Place this DLL in the LocationServices Directory inside the Manitou folder

Testing Location Services

1. Open Operator Workstation and Open a customer account
2. In the Jump To menu select Details
3. Click Edit and under the authorities section the badge will turn into a button
4. Click the button and it will open the PSAP lookup box.
5. If the fields populate it is working.

Testing Address Verification

1. Open Operator Workstation and Open a customer account
2. Click Edit and select the Address Update button
3. The popup will show a Verify Address button on the bottom, click it
4. If working the Address Verification will give up an updated Address