

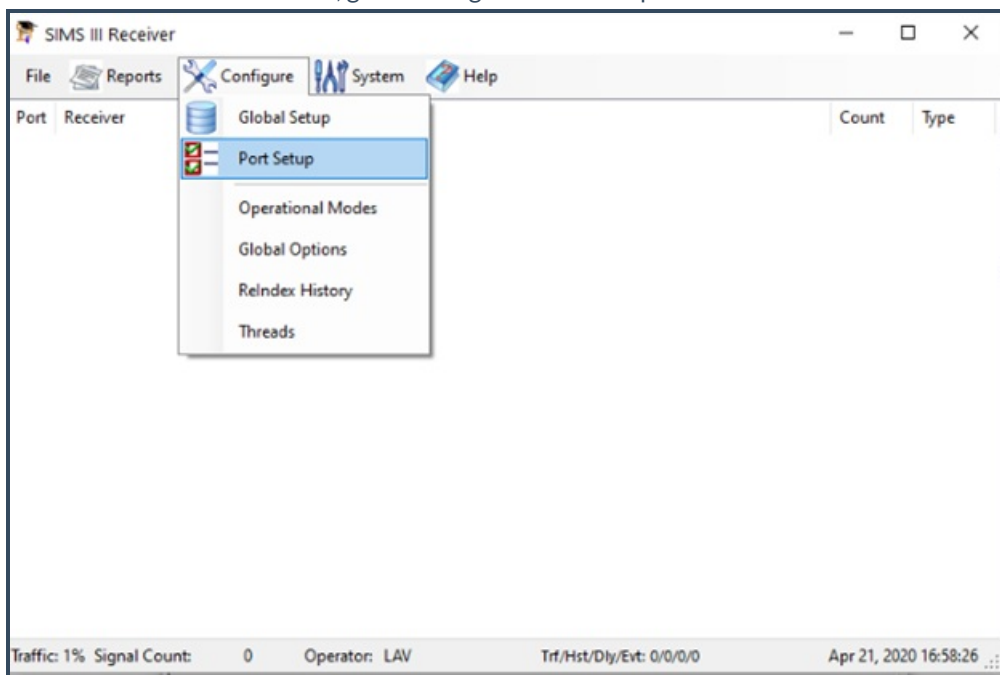
SIMS - How to set up DMP SCS VR Receiver

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When a customer calls in to get a receiver set up, verification of some account details is necessary.

- Verify the serial number or account number for the account to properly document what was done on the account and to make sure the account has the correct Maintenance agreement in place to assist accordingly.
- Advise the customer they will not be receiving signals for several minutes. They may have a backup receiver to use, but they must be aware of the loss of incoming signals.
- Identify if the connection will be serial or IP for the receiver.

From the Sims Receiver menu, go to Configure>Port Setup



Port setup will display Port Configuration, we are adding a receiver so you will have to click on Add. This will display receiver selection, scs vr receiver is a DMP receiver.

Receiver Selection

Name	Description
7810i	Honeywell
Ademco 685	Honeywell
Ademco 685/wo Okay	Honeywell
AF	AF
CareHome	Essence
CelluTrak Protocol	CelluTrak
Cemium Video	Cemium
Cemium XML Video	Cemium
Condoplex	
DMP	DMP
DMP scs1 /NL	DMP
Domonial	Domonial
Electronic Line	Electronic Line
EmailXML	SIMS
Emergency ESC	Emergency ESC

OK Cancel

Port Configuration

Serial

IP

Port	IP Address	Description
Add Remove		

IP Setup

IP Address:

Port: 20

Type: Tcp

Information:

Receiver Type:

Port Number: 1

Port Description:

Receiver No:

☐ Use SIM for GSM
 ☐ Insert Line # for 1,000's Digit
 ☐ Previously Reported Events

☐ Port Enable
 ☐ Force 4 Digit Account Numbers
 ☐ Radionics BFSK Conversion

☐ Areas In Hex
 ☐ Transmit Receiver Signals Raw
 ☐ BFSK Raw

☐ Signal
 ☐ Validate CallerID
 ☐ Enable Signal Time Out 3

☐ Force ITI to 4
 ☐ Ademco HS Filtering
 ☐ Truncate SIA Accounts

☐ Peripheral ID as
 ☐ 2 Digit ContactID
 ☐ 3 Digit Ademco-Hi Speed

☐ Enable Keep Alive

70 TimeOut Secs

XML Config

SIMSI Compatibility:

Remove E/R for CID:

DMP User Length:

OK Cancel Help

Traffic: 1% Signal Count: 0

115 words

This receiver will be set up to communicate via IP. The customer will have to provide the IP address and port number. The customer decides through what IP and what port communication happens. When the receiver is chosen from the drop-down, there will be some text boxes that populate with checkmarks. These are standard settings and can be updated according to the customer's preferences.

Port Configuration

Serial IP

Port	IP Address	Description
02	42.240.6.31	DMP SCS-VR

Add Remove

IP Setup

IP Address: 42.240.6.31 Port: 2002 Type: Tcp

Information:

Receiver Type: DMP DMP Port Number: 2

Port Description: DMP SCS-VR Receiver No:

☐ Use SIM for GSM ☐ Insert Line # for 1,000's Digit ☐ Previously Reported Events
☒ Port Enable ☒ Force 4 Digit Account Numbers ☒ Radionics BFSK Conversion
☐ Areas In Hex ☐ Transmit Receiver Signals Raw ☐ BFSK Raw
☐ Signal ☒ Validate CallerID ☐ Enable Signal Time Out 5
☐ Force ITI to 4 ☐ Ademco HS Filtering ☐ Truncate SIA Accounts
☐ Peripheral ID as ☐ 2 Digit ContactID ☐ 3 Digit Ademco-Hi Speed
☒ Enable Keep Alive 75 TimeOut Secs

XML Config SIMSI Compatibility: No Remove E/R for CID: Remove E/R for CI DMP User Length: 3 Digit User Numbe

OK Cancel Help

Notes to consider:

- Companies with firewalls have rules that allow certain traffic to enter and exit its network. The administrator is going to have to allow this receiver pass communication through Inbound/Outbound rules. (see below)
- Test the receiver before completing contact with the customer. There is a signal called HEARTBEAT that is continuous in receivers showing functionality.