

March Networks CES/CRS/NVR Product Licensing for VCC

01/10/2024 5:01 pm EST

Summary

March Networks requires licensing individual Command Enterprise Servers and Command Recorder Servers for use with individual products, such as VCC. This is a multi-part process involving:

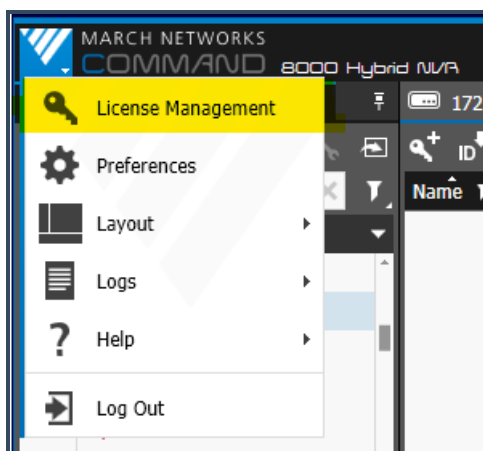
- Retrieving a Server ID file from the March Networks CES/CRS/NVR
- Requesting a license file from March Networks with the VCC app id and the customer's Server ID file
- Distributing and installing the license file on customer's CES/CRS/NVR machines.

If a customer is running Command Enterprise Server, this only needs to be done once. If the customer is running a Command Recorder Server or an NVR for each site with cameras, the full process needs to be done on each CRS/NVR.

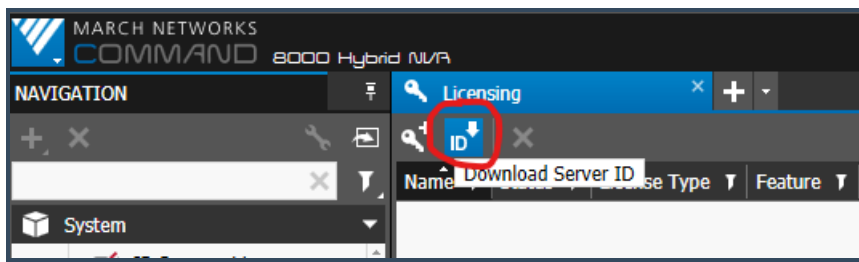
Process For Licensing CES/CRS/NVR

Retrieve the Server ID file from the CES/CRS/NVR

1. Open the March Networks Command Client software, and connect to the server to retrieve the server id file from.
2. In the top right of the Command Client software, next to the window title, click on the March Networks logo and select "License Management"



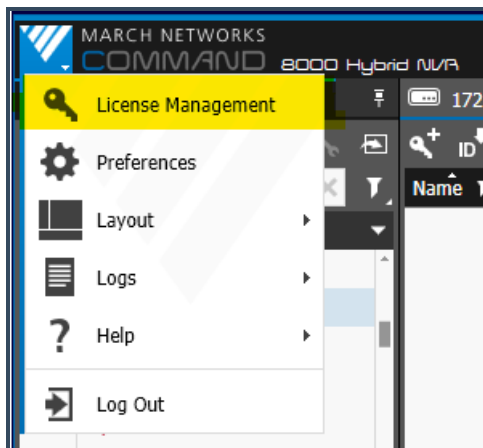
3. In the "Licensing" tab that comes up, click on the icon that says ID with a down arrow above and to the right of the letters.



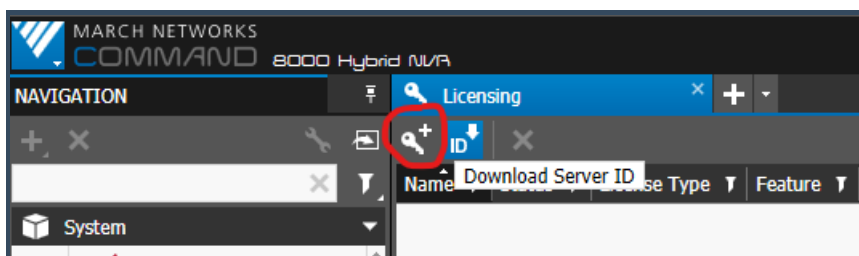
4. In the "Save As" Windows dialog that appears, save the file to a convenient location, and send to Bold. Bold will forward this file along with the App ID for VCC (see attached file) to March Networks for them to generate the license file.

Installing a license file on the CES/CRS/NVR

1. Copy the license file provided by Bold to the computer with the Command Client software
2. Open the March Networks Command Client software, and connect to the server to install the license to.
3. In the top right of the Command Client software, next to the window title, click on the March Networks logo and select "License Management"



4. In the "Licensing" tab that comes up, click on the icon of a key with a plus above and to the right of it.



5. In the "Open" Windows dialog, navigate to the location with the provided license file, select it, and click "Open".
6. The March Networks CES/CRS/NVR should now be licensed for use with VCC.
7. If using CRS/NVR systems, this process needs to be repeated on each machine.