

SIMS III Comserver Installation and Setup

12/27/2023 6:24 pm EST

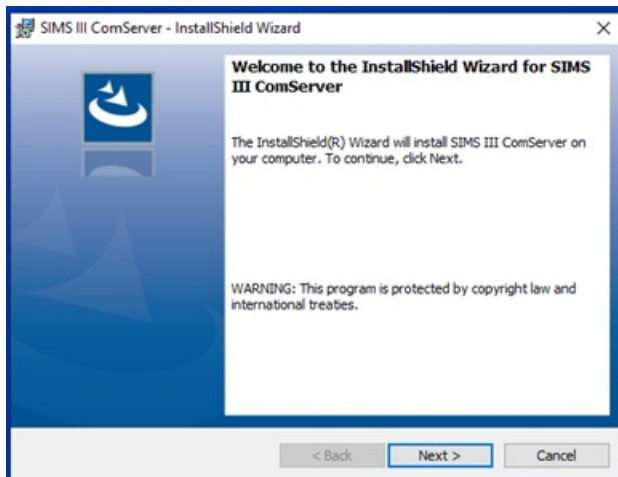
Pre-Requisites:

- All Windows Updates installed on the computer
- Microsoft .net 4.7 or higher installed
- Automatic Windows updates are disabled

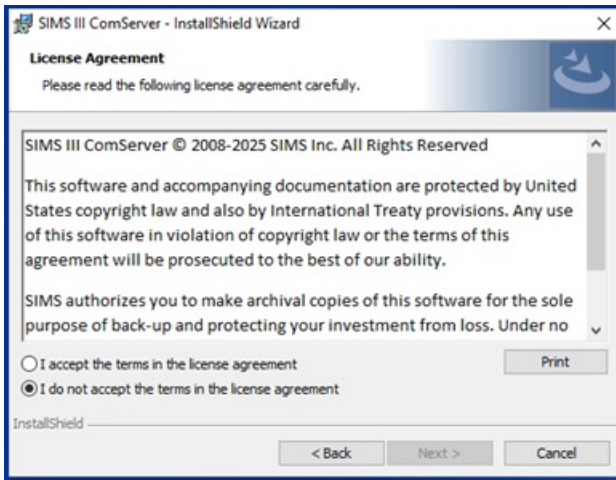
Installation instructions:

****The computer needs to be logged in as an Administrator****

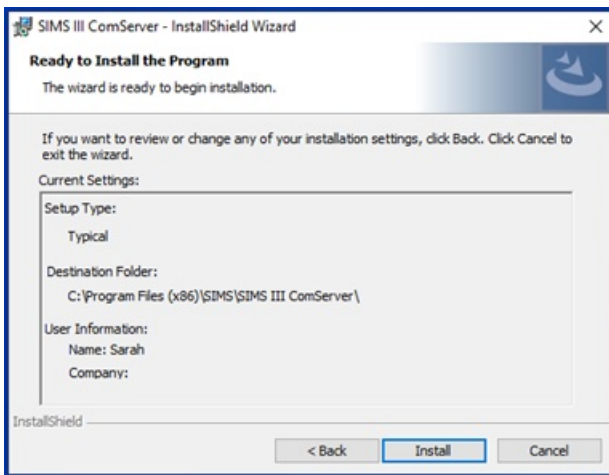
1. Transfer SIMS III Comserver executable to the destination computer ([ComServ3_WIN7.exe](#) - this file works on any computer Windows 7 and up)
2. Right-click on ComServ3_Win7.exe and Run As Administrator
3. Installer will load and InstallShield Wizard will launch:



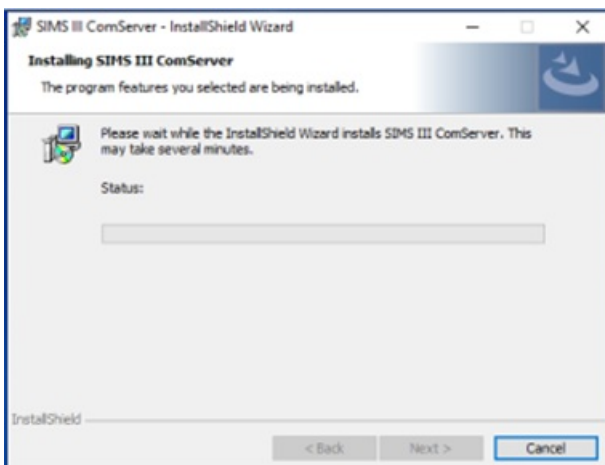
4. Click Next to get to the License Agreement section:

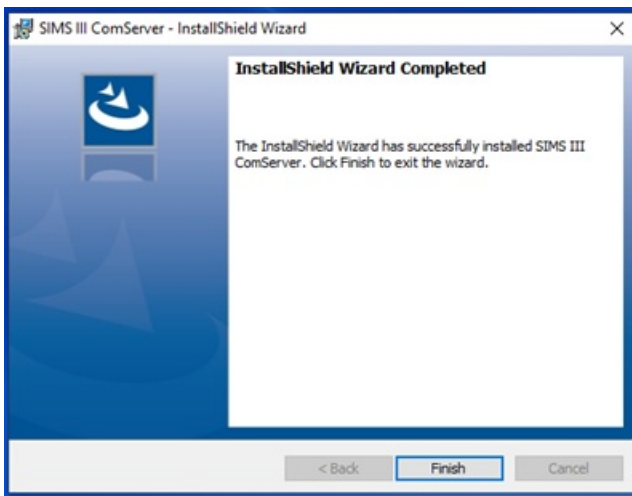


5. Click I accept the terms in the license agreement and then click Next to get to the Ready to Install the Program section:



6. Click Install to install the SIMS III Comserver files. Once the files have installed, then the InstallShield Wizard Completed section launches:





Click Finish to close the installer

****Make sure the product is updated using Live Update before continuing****

- If SIMS III for Windows is set up on the machine, then the database information will be pulled from the settings.xml file for SIMS III
- Once Comserver has been installed, go to Options>Setup to enter Email/Fax/SMS information
- On the main page, make sure that the appropriate Job Status(es) are enabled
- Under the History tab, the options for keeping Emails/Faxes/SMS messages can be set
- Under the Log tab, Enable the log and set the log path so that any errors/issues will be logged