

Invoice for Master Account not emailed from SedonaSync

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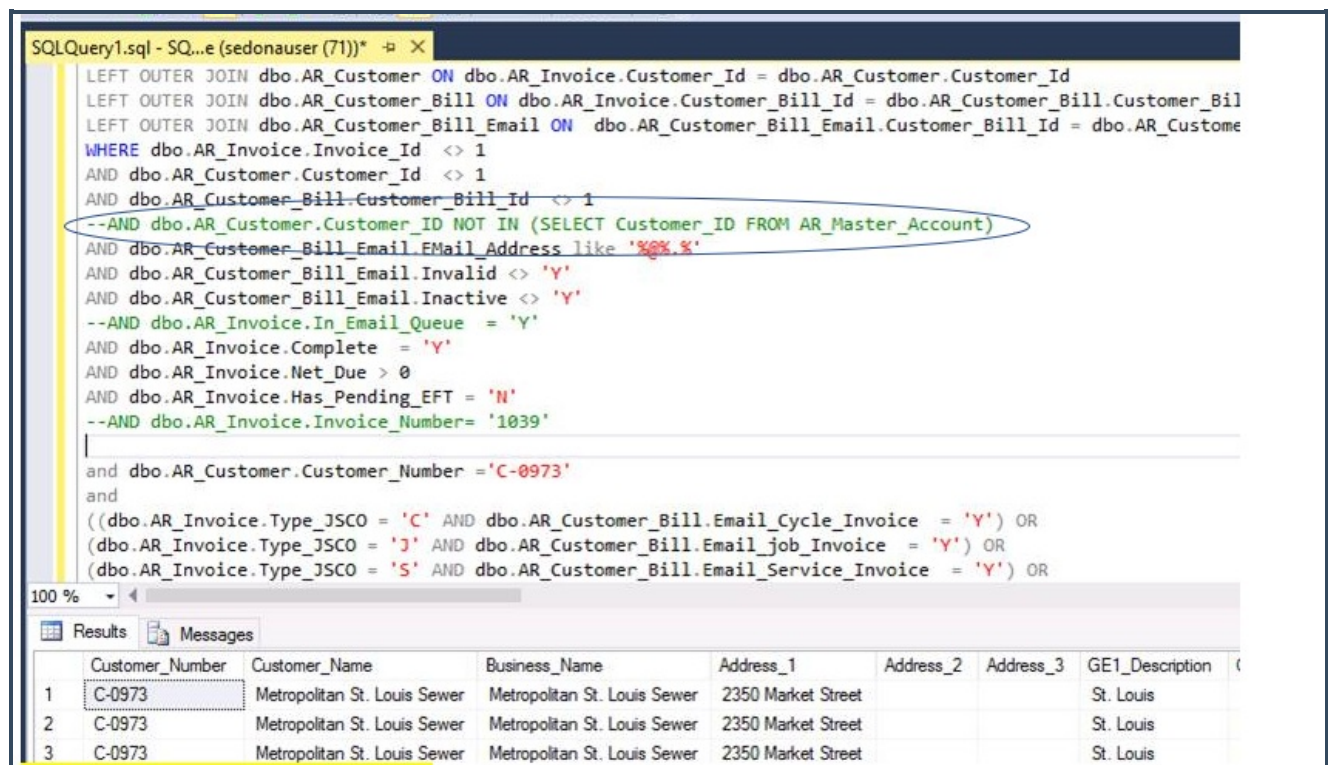
Description of Issue:

An invoice for a Master customer is not automatically sent via the SedonaSync email queue for the standard Bridgestone event as expected.

Fixes:

Customers that are part of master accounts are not part of the standard invoice event query unless the line in the code circled below is remarked out. Typically, master accounts invoice forms are different from the standard Bridgestone invoice and will have their own custom event created for them.

To include master account invoices in the standard Bridgestone event, modify the event to remark out this line.



The screenshot shows a SQL query in SQL Server Enterprise Manager. The query is titled "SQLQuery1.sql - SQ...e (sedonauser (71))". The query text is as follows:

```
LEFT OUTER JOIN dbo.AR_Customer ON dbo.AR_Invoice.Customer_Id = dbo.AR_Customer.Customer_Id
LEFT OUTER JOIN dbo.AR_Customer_Bill ON dbo.AR_Invoice.Customer_Bill_Id = dbo.AR_Customer_Bill.Customer_Bil
LEFT OUTER JOIN dbo.AR_Customer_Bill_Email ON dbo.AR_Customer_Bill_Email.Customer_Bill_Id = dbo.AR_Custome
WHERE dbo.AR_Invoice.Invoice_Id <> 1
AND dbo.AR_Customer.Customer_Id <> 1
AND dbo.AR_Customer_Bill.Customer_Bill_Id <> 1
--AND dbo.AR_Customer.Customer_ID NOT IN (SELECT Customer_ID FROM AR_Master_Account)
AND dbo.AR_Customer_Bill_Email.Email_Address like '%@%.%'
AND dbo.AR_Customer_Bill_Email.Invalid <> 'Y'
AND dbo.AR_Customer_Bill_Email.Inactive <> 'Y'
--AND dbo.AR_Invoice.In_Email_Queue = 'Y'
AND dbo.AR_Invoice.Complete = 'Y'
AND dbo.AR_Invoice.Net_Due > 0
AND dbo.AR_Invoice.Has_Pending_EFT = 'N'
--AND dbo.AR_Invoice.Invoice_Number= '1039'

and dbo.AR_Customer.Customer_Number = 'C-0973'
and
((dbo.AR_Invoice.Type_JSCO = 'C' AND dbo.AR_Customer_Bill.Email_Cycle_Invoice = 'Y') OR
(dbo.AR_Invoice.Type_JSCO = 'J' AND dbo.AR_Customer_Bill.Email_job_Invoice = 'Y') OR
(dbo.AR_Invoice.Type_JSCO = 'S' AND dbo.AR_Customer_Bill.Email_Service_Invoice = 'Y') OR
```

The line `--AND dbo.AR_Customer.Customer_ID NOT IN (SELECT Customer_ID FROM AR_Master_Account)` is circled in blue, indicating it should be remarked out.

Below the query, the "Results" tab shows a table with 8 columns: Customer_Number, Customer_Name, Business_Name, Address_1, Address_2, Address_3, GE1_Description, and a fourth column partially visible. The table contains 3 rows of data for Customer_Number 'C-0973'.

	Customer_Number	Customer_Name	Business_Name	Address_1	Address_2	Address_3	GE1_Description
1	C-0973	Metropolitan St. Louis Sewer	Metropolitan St. Louis Sewer	2350 Market Street			St. Louis
2	C-0973	Metropolitan St. Louis Sewer	Metropolitan St. Louis Sewer	2350 Market Street			St. Louis
3	C-0973	Metropolitan St. Louis Sewer	Metropolitan St. Louis Sewer	2350 Market Street			St. Louis

Please note: The event then becomes a custom event and is not covered by standard support.