

Development - 6-9-2020: AppServer HotFix for OSU (v2.1.17)

01/02/2024 5:18 pm EST

Issue Description:

OSU is having a problem where they have an EAP to check for insched but this is not working properly. We found that they have a customer account AND dealer that both have the same serial no. This causes confusion when looking up the schedule.

Solution:

Adjusted AppServer processing to check for the entity type along with serial no.

Apply Fix:

- Rename exiting AppServer.exe
- Copy in the attached HotFix File
- Restart the AppServer process

DevOps Work Item:

BUG 13237