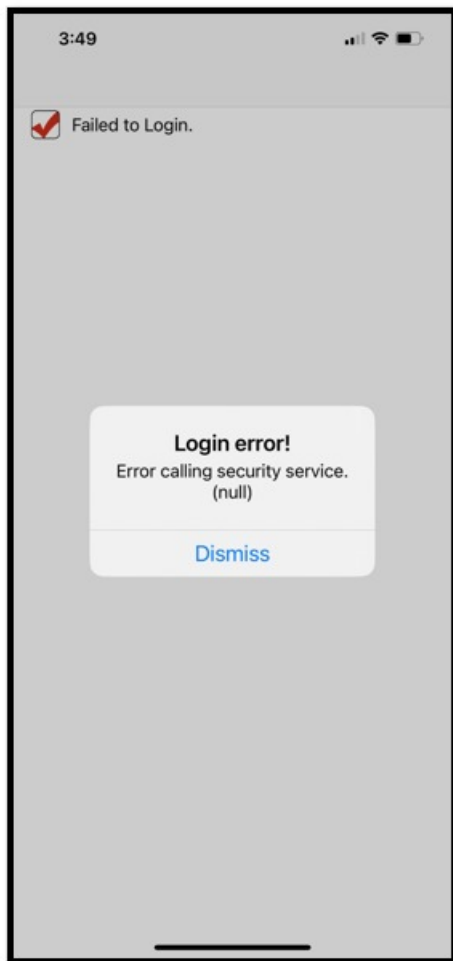


FSU Login Error for SedonaOffice Customers

01/03/2024 4:40 pm EST

FSU User Cannot Login – Error Calling Security Service (null)

If a User enters their credentials in the FSU and receives the following message – Error Calling Security Service (null) – their password contains an “&” symbol.



Their password will need to be changed and cannot contain the “&” symbol.