

Cannot Right-Click On Anything In SedonaOffice

01/03/2024 4:54 pm EST

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If you Right-Click on anything in SedonaOffice and nothing happens, then the "Customer Tree View Only" Permission is selected.

SedonaSetup

Under SedonaSetup select the "User Group" for the User that cannot Right-click on anything.

Under that User Group scroll down to "Customer Tree View Only" under the CM Module and uncheck the Box under Access. Select Apply.

User Groups

User Groups

Group	Description	Level	Credit Limit
Accounting Clerk	Accounting Clerk	2	\$50.00
Admin	Admin	3	\$100,000.00
Admin Assistant	Admin Assistant	1	\$100.00
Administrator	Administrator	3	\$10,000.00
ALL PERMISSIONS	ALL PERMISSIONS	3	\$0.00
AP QQuery Only	AP Query Only	3	\$100.00
AR-Deb & Ruth	AR-Deb & Ruth	2	\$500.00
asim	asim test	2	\$0.00
actest	actest	2	\$0.00

Include Inactive

User Group Edit Inactive

Code: Accounting Clerk Description: Accounting Clerk Level: 2 Credit Memo Limit: \$50.00

Application Access | Report Access

Access	Module
<input type="checkbox"/> Customer Documents	CM
<input type="checkbox"/> Customer Items	CM
<input checked="" type="checkbox"/> Customer Tree View Only	CM
<input type="checkbox"/> Site Custom Fields	CM
<input type="checkbox"/> Site Documents	CM
<input type="checkbox"/> Site Items	CM
<input type="checkbox"/> Site Transfer	CM
<input type="checkbox"/> System Custom Fields	CM
<input type="checkbox"/> System Documents	CM
<input type="checkbox"/> Client Management Reports	CM
<input type="checkbox"/> Central Station Tracking Data	CM
<input type="checkbox"/> Access to Complete Cancellations	CM
<input type="checkbox"/> Access to Add/Edit Inspections	CM

Print **Apply** New Delete

Ask that User to log out of Sedona and then log back in. The Right-click feature will now be available.