

SedonaCloud - Technical Configuration - Branch Branding

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Provided the ability to add branding to branches for companies that want to customize their branding for each branch. If there is at least one branch in a company, selecting Preferences from the menu will show company/branch preferences. If there are no branches, this screen will only show "Preferences" for the company).

Note: Only a company-level web user will be able to see/edit branch-level preferences.

Company/Branch Preferences

Branch

Company Preferences ▾

Drag a column header and drop it here to group by that column

Name	Description	Value
Ach Transaction's Customer Number	Ach Transaction's Customer Number	000000
Allow Unresolved Service Tickets	Allow Unresolved Service Tickets	1
AP Account Code	AP Account Code	210100
Append Resolution Notes	Append Resolution Notes	1
AR Account Code	AR Account Code	110110
Avoid Resolution Notes	Avoid Resolution Notes	0
Base URL	Location of SedonaWeb application	sademo
Bill Contact for New Accounts	Sets up the new account as a bill contact	false
Branch Code	default on APCheck and APBill; branchCode cannot be N/A	N/A
Build Equipment Record	Build Equipment Record	0

◀ ◁ 1 2 3 4 5 ... ▷ ▶

10 ▾ items per page

Company preferences are displayed first. Use the branch dropdown to select the desired branch:

Company/Branch Preferences

Branch	
Drag a column header and drop it here	
Name	
Ach Transaction's Customer Number	Customer Number
Allow Unresolved Service Tickets	Allow Unresolved Service Tickets
AP Account Code	AP Account Code
Append Resolution Notes	Append Resolution Notes
AR Account Code	AR Account Code
Avoid Resolution Notes	Avoid Resolution Notes

- Company Preferences ▾
- Company Preferences
- Fourth Branch
- Third Branch
- Your Branch

There are currently 4 branch preferences. The editing of company/branch preferences has been enhanced in that after saving the changes (or just going back to preferences without saving) will return to the company/branch grid page of the edited preference.

Branch header/footer

When viewing customer information, if the customer's branch has a header logo, it will be shown. If the branch does not have a header logo, the company's header logo will be shown. If the company does not have a header logo, the host header logo will be shown.

If the branch has any footer text, it will be shown. If all 3 footer lines on the branch are empty, the web user's default footer information is shown. The default footer information for the user's session is set at login.