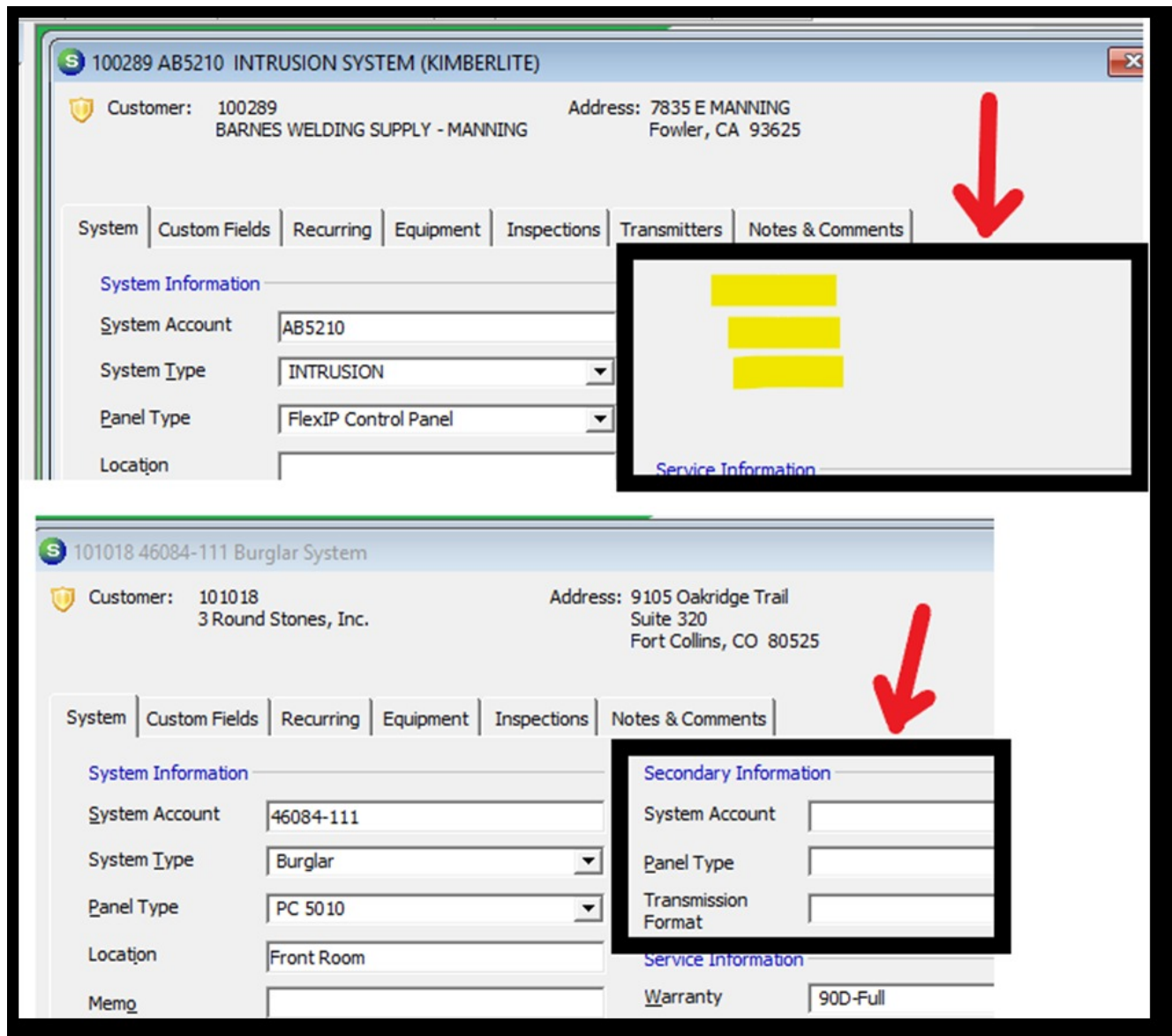


Missing Secondary System Info in SedonaOffice

01/04/2024 10:38 am EST

Description of Issue:

The Secondary System Information tracks CMS information from the linked monitoring system account. This can go away if the user updates their Sedona version.



Fixes:

If this is not appearing on the Customer Record, then CMS is not enabled in Sedona Setup.

Navigate to Sedona Modules in Sedona Setup. Then enable the Central Station Tracking checkbox and refresh Sedona. The Secondary Information should now show on the Customer Record.

