

EFT Transactions not Submitting Automatically in SedonaOffice

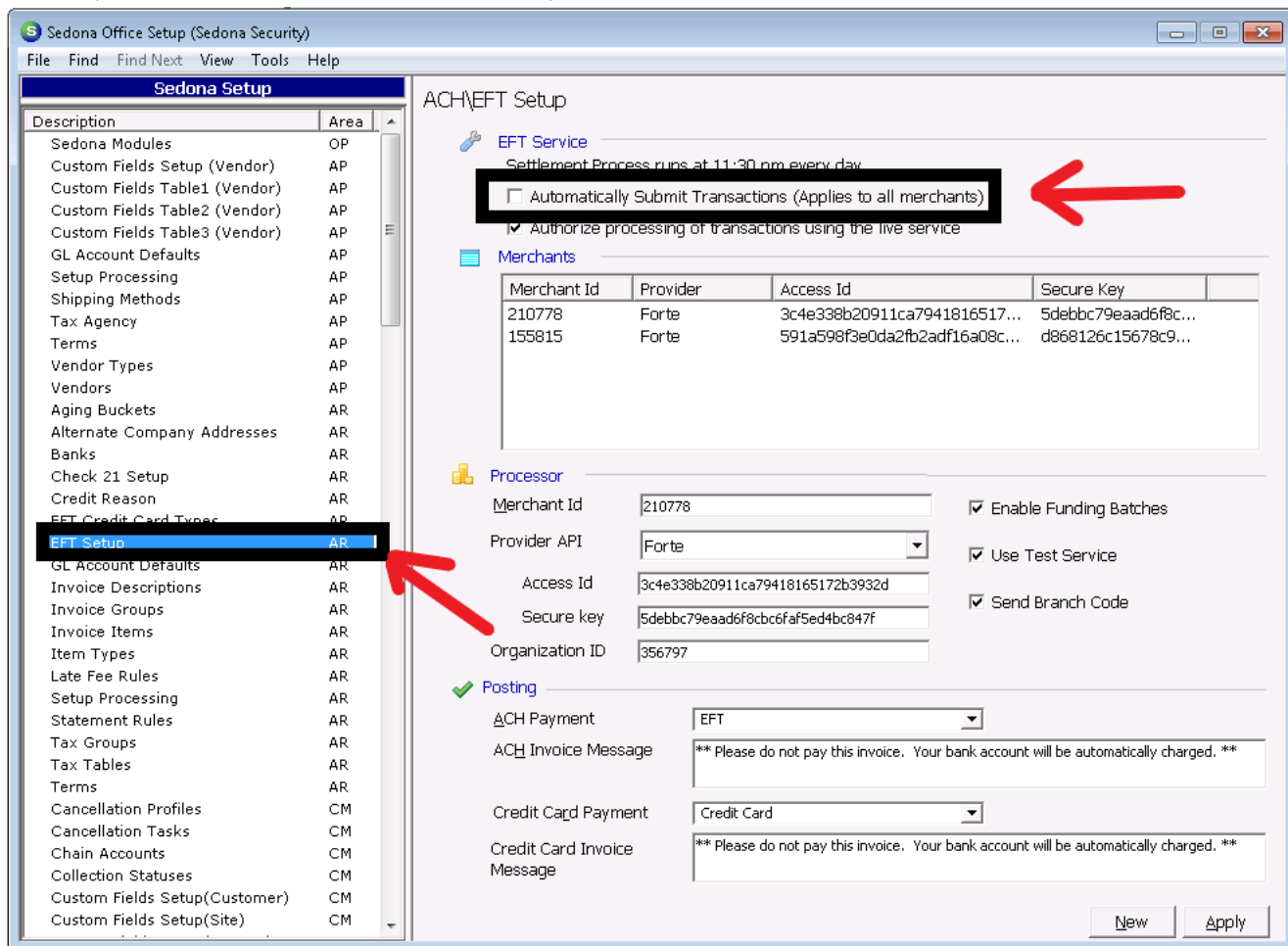
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EFT Transactions not Submitting Automatically

The Sedona EFT Processor can be configured to automatically submit transactions at predetermined times. Sometimes, you receive cases that transactions are not submitting on their own. There are two likely culprits.

Resolution 1

EFT Setup does not have the Submit Transactions option enabled.



Enable this option and wait to see if what's in the Ready tab goes out.

Resolution 2

The SedonaEFT Service is Stopped. Navigate to the Services on the SQL server and verify that the SedonaEFT service is Running. If it's Stopped, start the service.

Task Manager				
File Options View				
Processes Performance Users Details Services				
Name	PID	Description	Status	Group ^
WSearch		Windows Search	Stopped	
WMSVC		Web Management Service	Stopped	
wmiApSrv		WMI Performance Adapter	Stopped	
WinDefend	400	Windows Defender Service	Running	
WdNisSvc	9096	Windows Defender Network Inspection Service	Running	
VSS		Volume Shadow Copy	Stopped	
vds		Virtual Disk	Stopped	
VaultSvc	652	Credential Manager	Running	
UI0Detect		Interactive Services Detection	Stopped	
UevAgentService		User Experience Virtualization Service	Stopped	
TrustedInstaller		Windows Modules Installer	Stopped	
TieringEngineService		Storage Tiers Management	Stopped	
SVCW	2308	Web Server Service	Running	
SVCM	292	Application Publishing Service (APS)	Running	
SVCE	2300	Enterprise Service	Running	
sumo-collector		SumoLogic Collector	Stopped	
SQLWriter	2476	SQL Server VSS Writer	Running	
SQLTELEMETRY	3764	SQL Server CEIP service (MSSQLSERVER)	Running	
SQLSERVERAGENT		SQL Server Agent (MSSQLSERVER)	Stopped	
SQLBrowser		SQL Server Browser	Stopped	
sppsvc		Software Protection	Stopped	
Spooler	2000	Print Spooler	Running	
SNMPTRAP		SNMP Trap	Stopped	
SensorDataService		Sensor Data Service	Stopped	
SedonaService	1944	SedonaService	Running	
SedonaEFTService	2316	SedonaEFTService	Running	
SamSS	652	Security Accounts Manager	Running	
RSOProv		Resultant Set of Policy Provider	Stopped	
RpcLocator		Remote Procedure Call (RPC) Locator	Stopped	
ReportServer	3804	SQL Server Reporting Services (MSSQLSERVER)	Running	
PerfHost		Performance Counter DLL Host	Stopped	
osppsvc		Office Software Protection Platform	Stopped	
ose		Office Source Engine	Stopped	
NfsClnt	2676	Client for NFS	Running	
NetTcpPortSharing		Net.Tcp Port Sharing Service	Stopped	
Netlogon	652	Netlogon	Running	
MSSQLSERVER	3756	SQL Server (MSSQLSERVER)	Running	

[Fewer details](#) | [Open Services](#)