

Release Process - Internal Release Note Template

12/29/2023 4:28 pm EST

Internal Release Note Template

Product Name

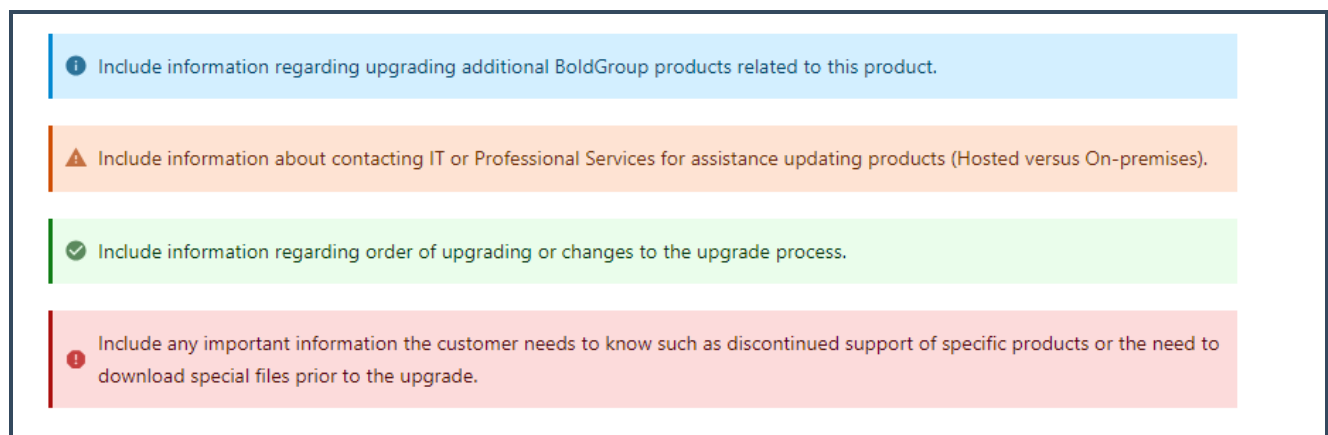
Version X.X.X.X Release Notes

Release Date: mm/dd/yy

Special Upgrade / Install Instructions

- Include information regarding upgrading additional BoldGroup products related to this product.
- Include information about contacting IT or Professional Services for assistance updating products (Hosted versus On-premises).
- Include information regarding the order of upgrading or changes to the upgrade process.
- Include any important information the customer needs to know such as discontinued support of specific products or the need to download special files before the upgrade.

Examples:



The examples are presented in a box with a black border. Each example is on a separate line with a colored background and an icon:

- Light blue background with an information icon (i): "Include information regarding upgrading additional BoldGroup products related to this product."
- Light orange background with a warning icon (triangle): "Include information about contacting IT or Professional Services for assistance updating products (Hosted versus On-premises)."
- Light green background with a checkmark icon: "Include information regarding order of upgrading or changes to the upgrade process."
- Light red background with an information icon (i): "Include any important information the customer needs to know such as discontinued support of specific products or the need to download special files prior to the upgrade."

Supported Environments

Version Support

- Include information about the versions of the additional BoldGroup products related to this product that are supported with this product version.

Minimum System Requirements:

- Include information about specific version requirements for Microsoft Products
 1. SQL Server version
 2. Microsoft .NET version
 3. Windows Server OS Version
 4. Windows Client OS Version

Examples:

Supported Environments

Version Support

****SedonaCloud Users**** - If your company utilizes SedonaCloud in any manner (utilize Sales Automation, Time & Attendance, eForms, SedonaWeb 2.0, or the SedonaCloud API for integrations such as the Manitou integration), you will need to update your SedonaCloud to version 1.24.6 or higher when you update SedonaOffice to 6.1.0.58.

Minimum System Requirements:

- Windows Server 2012 R2
- 8 GB Memory
- Dual Core Processor
- MS SQL Express 2012 / MS SQL Server 2012
- 50 GB of Free Space for Database
- Windows 10 for Operator Workstations

▲ TLS 1.2 is now supported and ALL servers should be configured to support this. The Nartac IIS Crypto tool is very useful for verifying this is supported.

▲ NET 4.8 is required for full compatibility with current updates of the PBX server and several other Manitou components.
<https://docs.microsoft.com/en-us/dotnet/framework/get-started/system-requirements>

Features

- Include all new features included in this release.
- Include a title of the new feature or enhancement and the DevOps item number.
- Include the product and description of the feature.
- For larger features include a reference to other documentation regarding this feature included in BoldWiki

Format:

Title (DevOps #) (Release Stage)

Description

Example:

Features:

AlarmBiller – Stages Integration (8320) (BETA)

- Push AlarmBiller accounts as new accounts into Stages alarm monitoring software
- Link AlarmBiller accounts to existing Stages alarm monitoring software account.
- Add ability in customer wizard to allow users to push/link an AlarmBiller customer into/from Stages alarm monitoring software at the time they create a new customer.
- Syncing AB and Stages Accounts
 - Manual Syncing - On the AlarmBiller side, this will give users the ability to compare data from AlarmBiller with SGS and determine if they want to push AlarmBiller information to SGS or pull information into AlarmBiller from SGS. This option will be available for all the entities that can be pushed/linked to Stages.
 - Full Account Sync - Users will have the ability to sync a full account all at once with the ability to utilize the data in AlarmBiller or Stages in one consolidated area instead of needing to sync individual entities one at a time
 - AlarmBiller AutoSync - There will be an autosync option on the AB side that, if enabled, will automatically push any changes made to pertinent fields on a linked account in AlarmBiller to SGS
 - Stages AutoSync - On the Stages side, we will be ensuring that if a linked entity is changed in Stages, the change is also made to the AlarmBiller account for pertinent fields

For further information please review the [AlarmBiller Stages Integration Instructions](#)

Enhancements

- Include title of enhancement to existing feature and DevOps item
- Include description of the enhancement

Format:

Title (DevOps #) (Release Stage)

Description

Example:

Enhancements:

Generate appointment based recurring work orders with all recurring work orders (16841)

Added the ability to generate appointment based work orders from the same area other recurring work orders are generated.

Bugs

- Include a list of all bugs corrected in this release.
- Include a title of the issue with the DevOps item number.
- Include the product, an expanded description of the issue, and the solution.

Format:

Title [Support#] (DevOps #)

Product - Specific area of the product (optional on some products)

Issue - Describe the problem

Solution - Describe the fix

Example:

Bugs:

GL calculates average cost incorrectly (16349)

Issue – When a part is moved in/out of inventory the associated GL entry is using an incorrect part cost instead of the average cost from the affected warehouse.

Solution – Recalculate the part cost based on all previous part ledger entries.

(OPTIONAL)Reference Chart (Legend)

Contains a chart of terms or abbreviations and their description.

Example:

Reference Chart (Legend)

Bold will be introducing some terms and abbreviations in these release notes. Some of them will be familiar, but some are new. Please refer to the table below to reference the description of the abbreviation or term.

Term/Abbreviation	Description
BNN	BoldNetNEO
BNM	BoldNet Mobile
BNS	BoldNet Silverlight (legacy)
Card	A boxed area on any of the Manitou Web Client/BoldNetNEO screens which contains data
IGW	Integration Gateway
MDK	Manitou Developer Kit (REST API for integration development)
MGW	Bold MediaGateway
MWC	Manitou Web Client
NFM	Bold NotifyMe
OVS	Operator Workstation Visual Basic (legacy) Client
PBX	Bold PBX Server or PBX Enterprise
SWS	Supervisor Workstation Visual Basic (legacy) Client
UC	Bold UniversalConnector
VCC	Video Control Center