

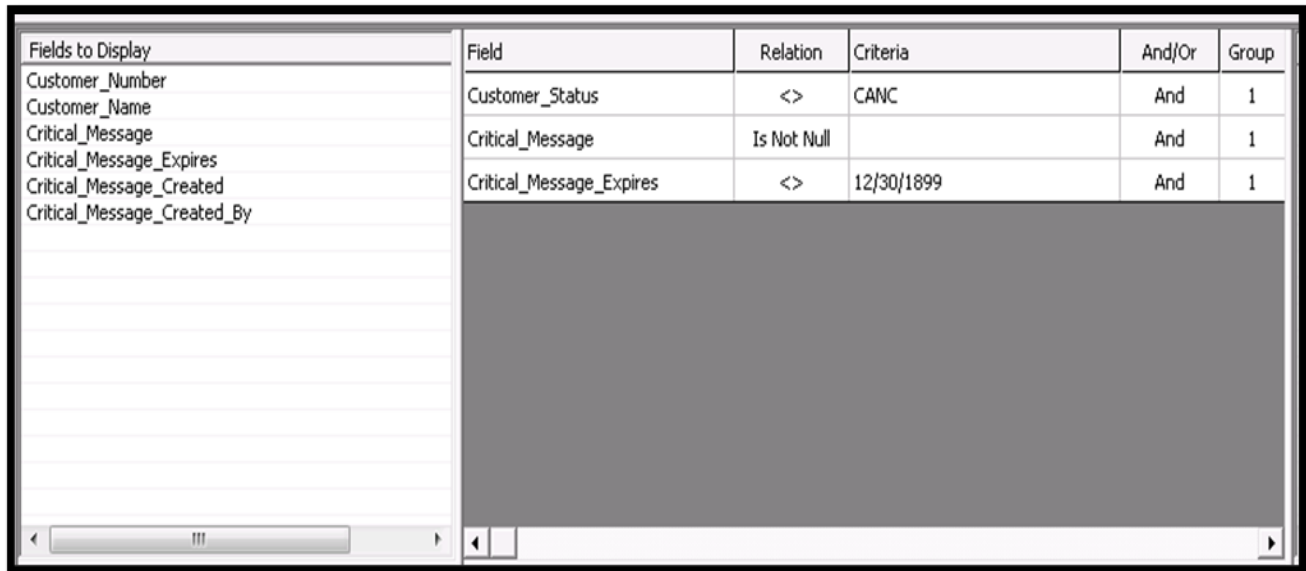
How to Find Active Critical Messages in SedonaOffice

05/31/2024 8:45 am EDT

If you need to find which Customer Accounts have an Active Critical Message entered you can run the following Customer Query.

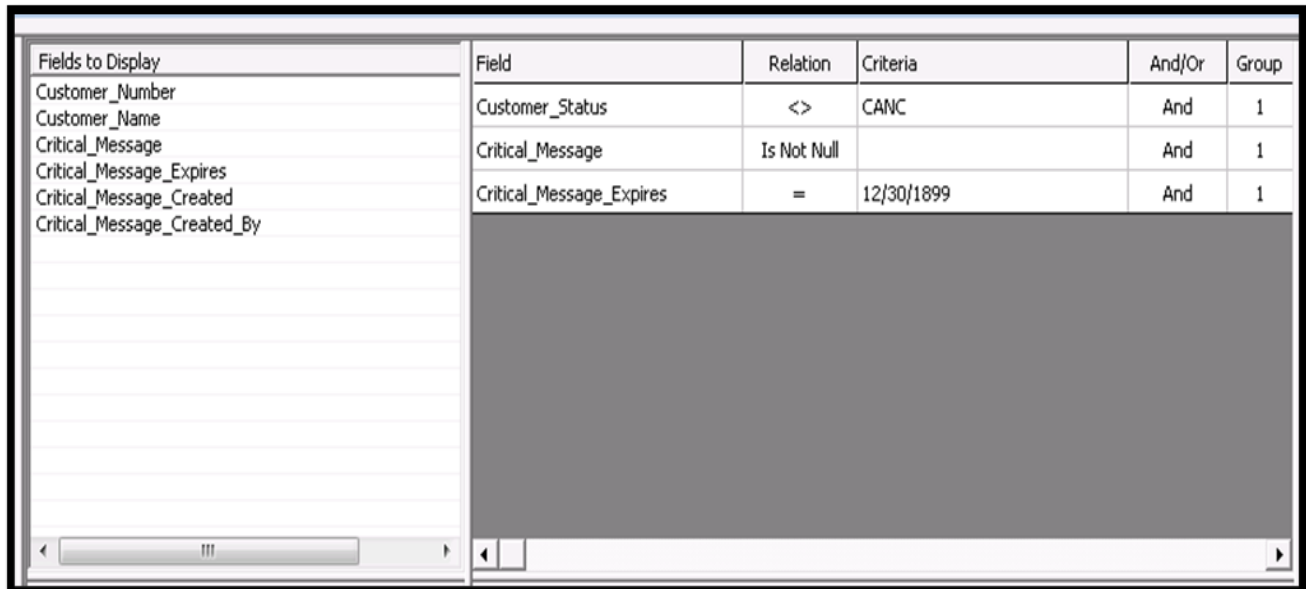
Customer Query Builder

This Query will find All Active Critical Messages on Customer Accounts with an Expiration Date.



Fields to Display	Field	Relation	Criteria	And/Or	Group
Customer_Number	Customer_Status	<>	CANC	And	1
Customer_Name	Critical_Message	Is Not Null		And	1
Critical_Message	Critical_Message_Expires	<>	12/30/1899	And	1
Critical_Message_Expires					
Critical_Message_Created					
Critical_Message_Created_By					

This Query will find All Active Critical Messages on Customer Accounts that Do Not Have an Expiration Date Entered.



Fields to Display	Field	Relation	Criteria	And/Or	Group
Customer_Number	Customer_Status	<>	CANC	And	1
Customer_Name	Critical_Message	Is Not Null		And	1
Critical_Message	Critical_Message_Expires	=	12/30/1899	And	1
Critical_Message_Expires					
Critical_Message_Created					
Critical_Message_Created_By					