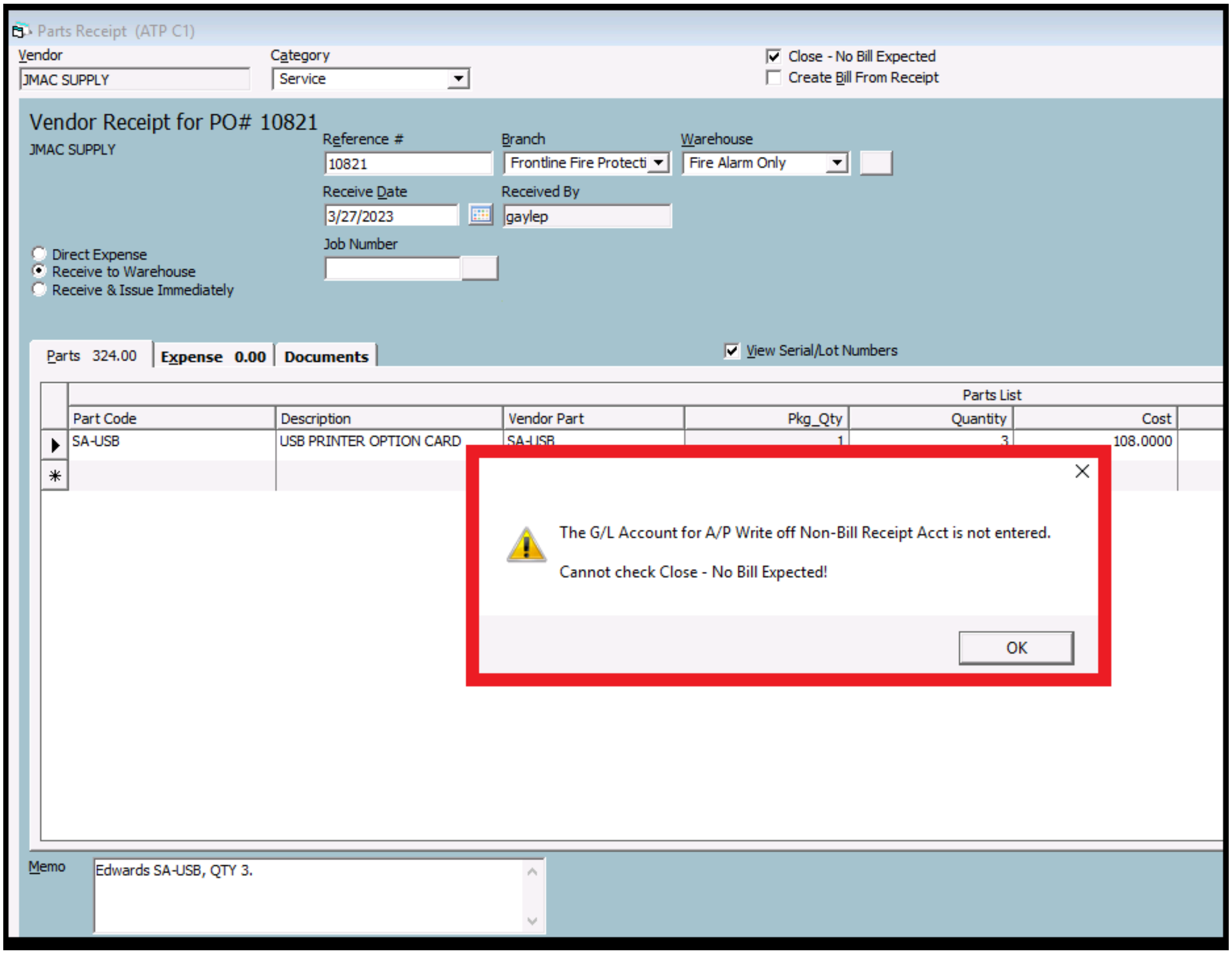
Can't Close a Receipt as 'No Bill Expected' in SedonaOffice

12/29/2023 12:47 pm EST

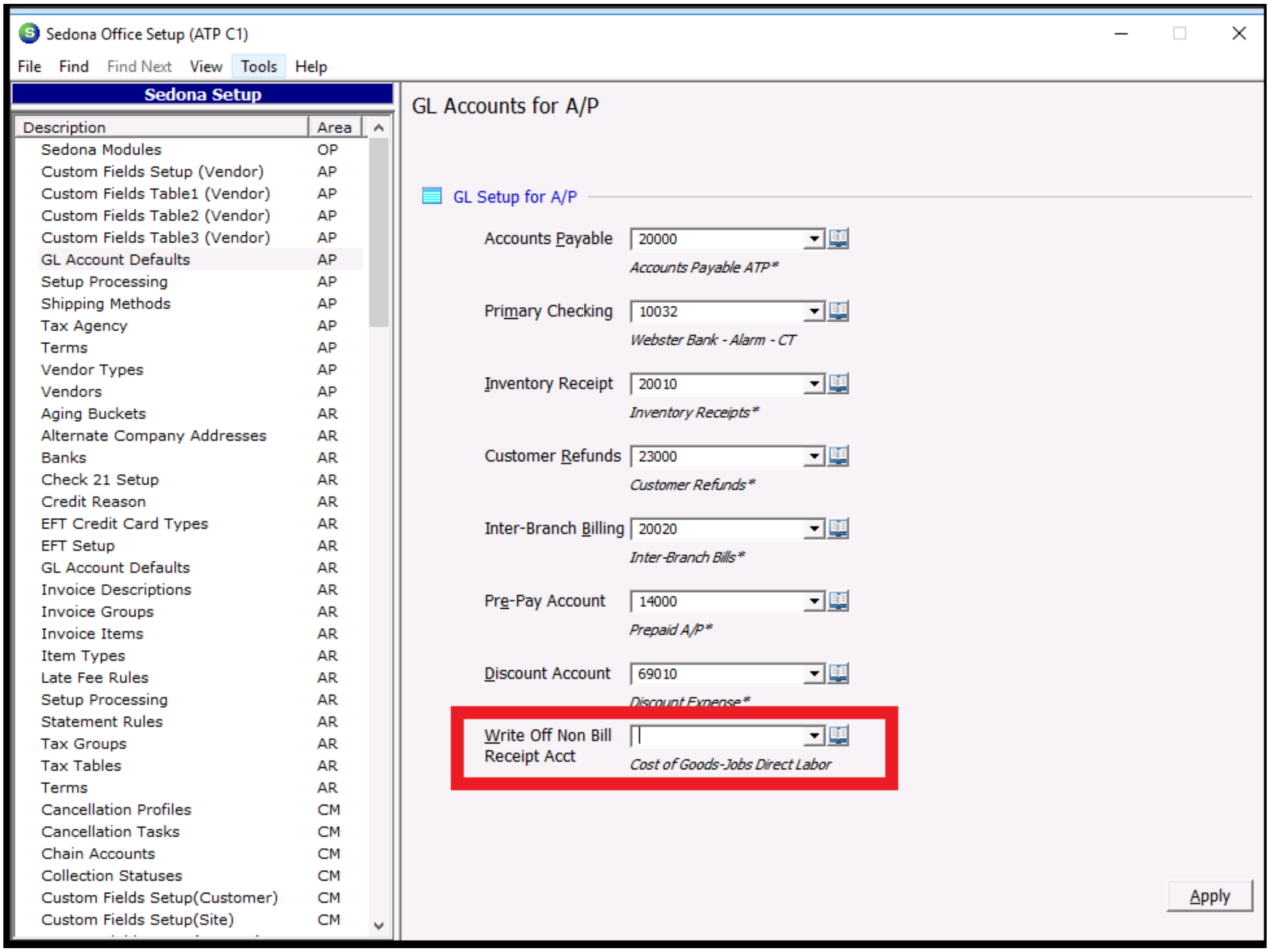
Description of Issue:

When trying to close a receipt with no bill expected, it's possible to receive the below error message.



Fixes:

If you receive this message, it's likely there is no write-off account listed in Sedona Setup's AP module. Navigate to Sedona Setup and open the GL Account Defaults in the AP area. Check the Write Off Non-Bill Receipt Acct selectable and select the correct account from the drop-down.


Sedona Office Setup (ATP C1)
File Find Find Next View Tools Help
Sedona Setup
Description Area
Sedona Modules OP
Custom Fields Setup (Vendor) AP
Custom Fields Table1 (Vendor) AP
Custom Fields Table2 (Vendor) AP
Custom Fields Table3 (Vendor) AP
GL Account Defaults AP
Setup Processing AP
Shipping Methods AP
Tax Agency AP
Terms AP
Vendor Types AP
Vendors AP
Aging Buckets AR
Alternate Company Addresses AR
Banks AR
Check 21 Setup AR
Credit Reason AR
EFT Credit Card Types AR
EFT Setup AR
GL Account Defaults AR
Invoice Descriptions AR
Invoice Groups AR
Invoice Items AR
Item Types AR
Late Fee Rules AR
Setup Processing AR
Statement Rules AR
Tax Groups AR
Tax Tables AR
Terms AR
Cancellation Profiles CM
Cancellation Tasks CM
Chain Accounts CM
Collection Statuses CM
Custom Fields Setup(Customer) CM
Custom Fields Setup(Site) CM
GL Accounts for A/P
GL Setup for A/P
Accounts Payable 20000
Accounts Payable ATP*
Primary Checking 10032
Webster Bank - Alarm - CT
Inventory Receipt 20010
Inventory Receipts*
Customer Refunds 23000
Customer Refunds*
Inter-Branch Billing 20020
Inter-Branch Bills*
Pre-Pay Account 14000
Prepaid A/P*
Discount Account 69010
Discount Expense*
Write Off Non Bill Receipt Acct
Cost of Goods-Jobs Direct Labor
Apply