

Can't Close a Receipt as 'No Bill Expected' in SedonaOffice

12/29/2023 12:47 pm EST

Description of Issue:

When trying to close a receipt with no bill expected, it's possible to receive the below error message.

The screenshot shows the 'Parts Receipt (ATP C1)' form in SedonaOffice. The form is for Vendor JMAC SUPPLY, Category Service, and PO# 10821. The error message is: 'The G/L Account for A/P Write off Non-Bill Receipt Acct is not entered. Cannot check Close - No Bill Expected!'. The error message is highlighted with a red box. The form also shows a table of parts with columns: Part Code, Description, Vendor Part, Pkg_Qty, Quantity, and Cost. The table contains one row: SA-USB, USB PRINTER OPTION CARD, SA-USB, 1, 3, 108.0000. The form also has a 'Memo' field at the bottom with the text 'Edwards SA-USB, QTY 3.'.

Parts Receipt (ATP C1)

Vendor: JMAC SUPPLY Category: Service

Close - No Bill Expected ☒ Create Bill From Receipt ☐

Vendor Receipt for PO# 10821

Reference #: 10821 Branch: Frontline Fire Protecti Warehouse: Fire Alarm Only

Receive Date: 3/27/2023 Received By: gaylep

Job Number:

Direct Expense ☐ Receive to Warehouse ☒ Receive & Issue Immediately ☐

Parts 324.00 Expense 0.00 Documents View Serial/Lot Numbers ☒

Part Code	Description	Vendor Part	Pkg_Qty	Quantity	Cost
SA-USB	USB PRINTER OPTION CARD	SA-USB	1	3	108.0000

✖

The G/L Account for A/P Write off Non-Bill Receipt Acct is not entered.
Cannot check Close - No Bill Expected!

OK

Memo: Edwards SA-USB, QTY 3.

Fixes:

If you receive this message, it's likely there is no write-off account listed in Sedona Setup's AP module. Navigate to Sedona Setup and open the GL Account Defaults in the AP area. Check the Write Off Non-Bill Receipt Acct selectable and select the correct account from the drop-down.

Sedona Office Setup (ATP C1)

FileFindFind NextViewToolsHelp

Sedona Setup

Description	Area
Sedona Modules	OP
Custom Fields Setup (Vendor)	AP
Custom Fields Table1 (Vendor)	AP
Custom Fields Table2 (Vendor)	AP
Custom Fields Table3 (Vendor)	AP
GL Account Defaults	AP
Setup Processing	AP
Shipping Methods	AP
Tax Agency	AP
Terms	AP
Vendor Types	AP
Vendors	AP
Aging Buckets	AR
Alternate Company Addresses	AR
Banks	AR
Check 21 Setup	AR
Credit Reason	AR
EFT Credit Card Types	AR
EFT Setup	AR
GL Account Defaults	AR
Invoice Descriptions	AR
Invoice Groups	AR
Invoice Items	AR
Item Types	AR
Late Fee Rules	AR
Setup Processing	AR
Statement Rules	AR
Tax Groups	AR
Tax Tables	AR
Terms	AR
Cancellation Profiles	CM
Cancellation Tasks	CM
Chain Accounts	CM
Collection Statuses	CM
Custom Fields Setup(Customer)	CM
Custom Fields Setup(Site)	CM

GL Accounts for A/P

GL Setup for A/P

Accounts Payable

20000

Accounts Payable ATP*

Primary Checking

10032

Webster Bank - Alarm - CT

Inventory Receipt

20010

Inventory Receipts*

Customer Refunds

23000

Customer Refunds*

Inter-Branch Billing

20020

Inter-Branch Bills*

Prg-Pay Account

14000

Prepaid A/P*

Discount Account

69010

Discount Expense*

Write Off Non Bill Receipt Acct

Cost of Goods-Jobs Direct Labor

Apply