

Flex Add-in in Excel for Vivid Reports

12/28/2023 3:07 pm EST



Note: We do not support Flex or Vivid Reports, however, there may be times when a customer is experiencing an issue with the Flex Astute Add-in within Excel, specifically when it is no longer available. The steps below are a quick way to re-establish the add-in.

Description of Issue:

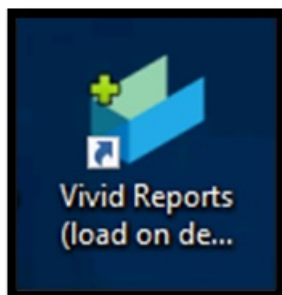
The Flex add-in within Excel for Flex Reports in Sedona is no longer available. It said that the Microsoft Office 365 expired and to login and resubscribe. When I log back in, Flex is no longer available.

Fixes:

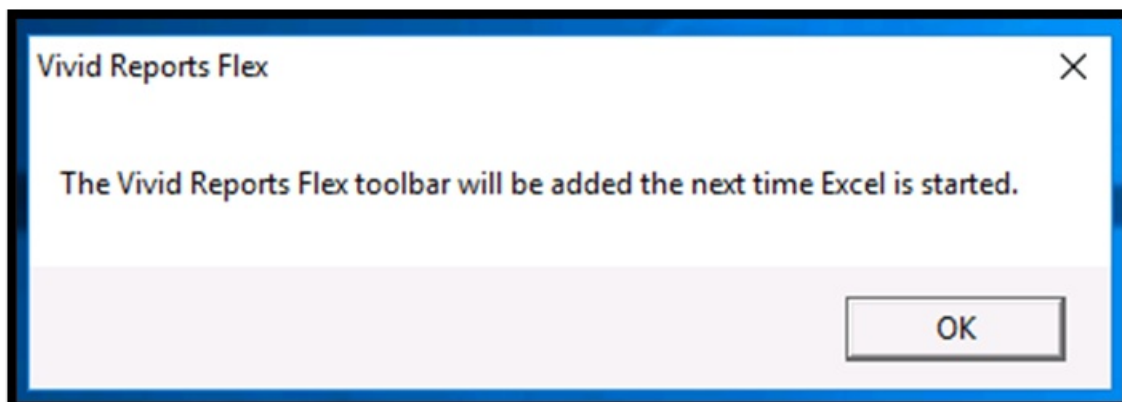
As advised from Astute:

If Excel is open, close Excel.

Click on Vivid Reports icon on desktop.



After clicking on the Vivid Reports icon, a message window will appear stating "The Vivid Reports Flex toolbar will be added the next time Excel is started. Click ok.



Open Excel again.

The Flex toolbar should be available.

If the steps above did not re-establish the Flex add-in for Excel, you will need to contact Astute. You can contact Jim Lee at Astute for Flex support at jim@astutefinancial.biz