

Development - Software Integrations Master List

12/29/2023 4:11 pm EST

Manitou Core

Accounting Integrations (Router Drivers)

- Generic SQL
- Navision
- Sedona Office
- Sedona Cloud
- QuickBooks

Access Control Integrations (Access Control Gateway Drivers)

- DMP XR550
- DNA Fusion
- Honeywell WinPak
- Kantech
- Lenel OnGuard
- HID VertX (Retired?)
- HATTRIX
- Entrapass

Alarm Receivers (FEP Drivers)

- 3xLogic
- Ademco 685
- AdPro FastScan
- AdPro VCG
- Base10
- Bold GPS
- Bold IP
- Bold JSON
- Bold XML
- BT Adacs (UK)

- BT Director (UK)
- BT RedCare (UK)
- Call ID
- CP
- CP 220
- Digitel
- DMP
- Emizon
- Generic
- Hawkeye
- ISI
- ISL
- ITI
- Keltron
- MonTech
- Morse
- MPTP
- OH 2000
- OH QuickAlert
- OpenAccess
- OzVision
- Radionics 6000
- Radionics 6600
- RedCare
- Redcare NGr
- RSI FrontelGI
- Safecom
- Scancom
- SGVisual (Surgard System V Video, works in conjunction with Surgard driver)
- SK 9000
- Surgard
- Varitech
- Wells Fargo
- Westec
- WhozzCalling

A/V Hardware

Audio

- WAV audio format (Received via FEP or MediaGateway/Universal Connector)
- MP3 audio format (Received via FEP or MediaGateway/Universal Connector)
- WMA audio format (Received via FEP or MediaGateway/Universal Connector)

Video

- ONVIF Profiles S, T, and G
- ZoneMinder
- Xtralis – AdPro
- Visual Tools (AXIS)
- VisioTech
- Tyco – Intellex
- Specotech
- Secure-I_AVHS
- Pixord
- Partizan_Camera_(Kiwi_Security)
- Ocularis SDK (ONNSI)
- Mozilla ActiveX Web Control
- Mobotix
- March Networks
- Interlogix_UltraSync
- Insignis
- Image-Vault
- HTVSI
- Optiflex
- GE_Sym
- Eyerover
- Exacq Vision
- Envysion
- CaddX_Network_Video
- Bosch_API
- Bosch (Cloud)
- Bold_Video_API,

- Axis_AVHS,
- XANBOO
- URL Video
- Visual Tools JPG
- VisioTech
- VideoIQ ICVR, iCVR3, Rialto4
- Vigil
- VCS/Bosch VideoJet 10 *
- Still Image (Generic)
- Sureview (Immix)
- Speco
- Safire
- RTSP
- RSI Frontel GI
- RedCare NGR
- Pelco
- Partizan
- ONSSI
- Media Player compatible video
- March R5
- March (Legacy)
- Honeywell Rapid-Eye *
- Honeywell Openeye
- Honeywell Fusion
- HikVision
- Heitel CCS
- Heitel
- Geutebrueck (GVI) *
- Generic Snapshot (webcams, etc..)
- Ganz *
- FLV (Flash Video)
- Exacq
- Digital Watchdog *
- Domonial
- Dedicated Micros *
- Salient

- Axis
- Avigilon
- AdPro FastTrace2
- AdPro VCG
- AdPro FastScan
- 3xLogic

Databases

Microsoft

- SQL Server 2012 R2
- SQL Server 2014
- SQL Server 2016
- SQL Server 2017
- SQL Server 2019

Mapping and Geolocation

Map Provider Services

- Google
- Bing
- MapQuest
- MapBox
- OpenStreetMaps

Map GeoCode Services

- Can use same service as Map Provider Service
- OpenCage

Location Server Integrations:

- AddressVerify
- ATTLocation
- BingMaps
- BoldPSAP
- GoogleMaps
- LocAid
- LocateSmart

- MapQuest
- SpectrumPSAP
- TechnoCo
- EnvinsaPSAP

MediaGateway and Universal Connector

UniversalConnector

- Email Connector
- TCP Connector
- Avigilon
- BoldSOS
- DiscreetSOS
- DPS (These are a type of network monitoring equipment)
- Mobotix
- ENVIRON
- G90 Panel
- Ihelp
- Innovi (email connector)
- Inovonics
- Kiwi
- King Eye
- Numerex
- Oysta
- Securatrac
- Secure-I
- Securiguard
- Video IQ
- StaySafe LoneWorker App
- Soteria Mobile
- SoloProtect
- CU Safe
- RSPNDR
- ORA
- CheKT
- SureView

Reports

Report Server

- Internal Report formats
- Microsoft SQL Reporting Services
- SnapReporter created reports

Report Publisher

- Report file output formats: RTF, PDF, CSV
- Fax Support:
 - Windows Fax Service
 - GFI Fax Service
 - Custom Fax Service (See "Further Description" in Manitou Options -> Output Details -> Third-party fax driver details)
- Send via Email, Fax, Printer

Telephony / PBX

Audio (Phone Recording)

- SecurVoice

AutoDialing

- Bold-Dialer
- Bold-Modem
- Bold-PBX
- Bold-Phone

PhoneSwitches

- Aeonix
- Avaya
- Tadiran
- Telego

Watchdog

Hardware Watchdog Support

- BP-3541 Signal System Control Unit (Burglary Alarm System Control Unit)

Manitou Web

- Dragonfly (no longer supported)
- UmboCV + RTSP streams with ManitouNEO via REST API, VCC (NOTE - This was written by Umbo themselves)

Internal Integrations

Central Station Integrations:

- AlarmBiller Central Station Integrations:
- Rapid Response
- UCC
- Bold
- Affiliated
- Security Central
- Stages

All of these integrations provide the ability to one time push information from AlarmBiller to these Central Stations and Link existing AB customers to those respective CCs

AlarmBiller Payment Processor Integration:

- Forte - Processes the credit card and echeck payments created in AlarmBiller

AlarmBiller Mailing Integration:

- Sebis - Mails invoices to customers

SedonaOffice Payment Processor Integrations:

- Forte
- Integrapay

Process the credit card and eft payments created in SedonaOffice

SedonaOffice Mailing Integration:

- Sebis - Mails invoices to customers

SedonaOffice CRM Integration:

- WeSuite -Quoting, Lead, CRM Software that will automatically push information into SedonaOffice

SedonaOffice Inventory Integration:

- ADI Integration - Automatically updates Parts in SedonaOffice based on ADI's part index

SedonaOffice Central Station Integrations:

- Manitou - The Manitou integration allows dealers to one time push information from SedonaOffice to Manitou and Link existing SO customers to Manitou customers

- Time and Attendance - Time tracking application that integrates with AlarmBiller and SedonaOffice
- eForms- Electronic form creating, sending, and Signature capturing application that integrates with AlarmBiller and SedonaOffice
- Sales Automation - Lead tracking and proposal creation CRM application that integrates with eForms, as well as AlarmBiller and SedonaOffice

New Integrations Information (WIP need to add to main page)

ASAP-To-PSAP -

- ComSys (US)
- NSWFB (AUS), (in the works)
- ASINC (US)
- EU Fire Systems (Bosch/AMBV)

Bold -

- Bold NotifyMe

Fax -

- Biscom Faxing
- FaxCore SDK
- GFI_FaxMaker (only intentional)
- Interstar LightningFax
- VSI-FAX (Esker)

Location and Maps -

- Aero Wireless
- ASAP-to-PSAP (address look ups)
- BoldTrak
- Boldtrak - Centra, (startraks)
- Google Maps
- MapX (mapinfo.com)
- Microsoft MapPoint 2004
- Microsoft MapPoint Web Service
- West

Receivers -

- Ademco
- AlarmNet
- Bosch

- Cloud Receiver
- DMP
- Emizon
- IRFast
- Surgard
- Westec

Speech -

- SpeechSDK51 (media gateway)

Telephone -

- Altigen

SMS Gateway's:

[Deeper dive into SMS](#)

- boldtext me
- clickatell (2-Way as custom driver)
- BurstSMS
- bulksms
- message media (2-Way as custom driver)
- cdyne (2-Way)
- Swift SMS
- Twillio
- Plivo
- Esendex (UK Only)

PBX:

- Aeonix
- Tadiran Corel
- Avaya

MORE:

- AlarmBiller
- AutoText - Integration with service providers.
- OpenVoice – Both Inbound and Outbound - Integration with service providers.
- Bold ProtectMe - Our own product.
- BoldTrak - This is now only in MWC for full functionality
- Dealer Billing
- Stealth Logger

- Lenel OnGuard (managed)
- Open Option dnaFusion (partially managed)
- Activity Sync
- Cloud
- AE Printer
- Bulk Address Validation
- Bold Data Import
- Language Utility
- TwoWay Distributer
- TelServer
- alarm.com
- HUGS infant monitoring through the universal connector (not sure if this is just for HSS or available to other customers)

Additional Information (Not sure what to do with it) -

Who was involved in integrations?

Access Control (Fusion, Kantec, OnGuard, DMPXR550), originally I think David, but Bill has done work on Fusion/DMPXR550

Accounting (Sedona, QuickBooks, Navision) Scott for Sedona and Navision, Kurt for QuickBooks

Activity Sync (any developer)

AE Printer (any developer)

Auto Dispatch (ASAP to PSAP) Mike and Kurt

Bold Data Import (Mike)

Bulk Address Validation (?)

Cloud (?, Scott worked on the Sedona Cloud side of things)

Collector (Robin, any developer)

Integration Gateway (NotifyMe, 3xLogic, HTCCS, OpenEye, AdPro) David did the NotifyMe, Bill has worked on the 3xLogic, etc... Ernesto has also done some IG work

IPReceiver (Kurt)

Language Utility (David, Mike?)

Location Services (Adam)

Media Gateway (Adam)

PBX (Adam)

Phone Watcher (Adam)

SnapReporter (Mike?)

Standard Import Utility (Scott)

Stealth (Mike)

SureView (Ernesto)

TelServer (Adam)

TwoWay Distributer (Adam)

Videos (VCC, and every video type) Bill

What company was involved?

Accounting - Sedona and Navision

Phone Watcher - Interface

SureView - SureView