

Using Part Price Level 2 on Service Tickets

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There may be times when customers will want to use Service Price 2 in the Part Pricing. To enable this:

First, check if the parts are set up with a Price 2.

You can check that by going into Inventory and opening the Part Edit for a part being used. In the Service section, check

The screenshot shows the 'Part Edit' window for part 5800PIR-RE. The 'Service' section is highlighted with a red box and contains the following fields:

Field	Value	Checkbox
Invoice Description	service invoice description	<input checked="" type="checkbox"/> Available for FSU
Price 1	159.2100	<input checked="" type="checkbox"/>
Price 2	175.5000	<input type="checkbox"/>
Alt. Description		

if there is a Price 2 setup.

If a part is setup with a Price 2 amount, then the customer will need to go into SedonaSetup and open Service Levels in the SV area.

Sedona Setup	
Description	Area
Scheduling and Appointments	SV
Service Companies	SV
Service Levels	SV

Find the Service Levels that need to be updated to user Service Price 2.

Open it.

In the Service Level Edit section, open the Parts tab.

There is an area called Part Pricing.

Select Service Price 2.

Save.

The screenshot shows the 'Service Level Edit' window. The 'Service Level' is 'Fire Com' and the 'Description' is 'Fire - Commercial'. The 'Parts' tab is selected. The 'Part Pricing' section is highlighted with a red box, showing 'Use Service Price 1' selected and 'Use Service Price 2' unselected. The 'Res Price Modifier' and 'Comm Price Modifier' are both set to 2.0000. A red arrow points to the 'Use Service Price 2' radio button.

Service Level	Description
Fire Com	Fire - Commercial

General | **Parts** | Inspection

General

Material COGS: 521000
COGS SVC Parts

Parts Item Code: SVC Part-TX

Part Pricing

Use Service Price 1:

Res Price Modifier: 2.0000

Comm Price Modifier: 2.0000

Use Service Price 2:

Apply New Delete