

March 7, 2023

Dear Valued Customer,

Thank you for your continued support and partnership with Bold Group.

Like all businesses, we are facing higher operating costs due to global inflation and other market factors beyond our control. After a review of our costs and current pricing, we made the decision to index our Maintenance and Support rates this year so we can continue to provide you with the best products, training, and service.

This price adjustment took place effective March 1, 2023, and you will receive a one-time invoice this week to reflect the price index for March. Going forward you will see the change reflected on your regular monthly invoice.

This year we are excited to bring you more product enhancements, expanded training and learning resources, and continue to evolve and improve your overall experience as a Bold Group customer. Ultimately, your success is our success, and we are dedicated to channeling all of our resources to help you gain more value from your continued investment in Bold Group.

If you have any questions about these price adjustments, please do not hesitate to contact the Bold Group billing team at perennial_ar@boldgroup.com or open a support case in the Bold Group [Support Portal](#).

We are grateful for your business and appreciate your trust in us. We look forward to our continued partnership!

Thank you,

Bold Group