

Bold Group Business Management Hosting Security and Redundancy

Bold Group uses Amazon Web Services (AWS), the world's leading provider of cloud infrastructure services, to host our Business Management products, including Managely, SedonaOffice, and AlarmBiller. AWS offers the most comprehensive set of tools to keep cloud assets secure and is trusted by hundreds of government agencies, the intelligence community, and global banking institutions. By leveraging software hosted in the AWS environment, your company gains a robust, flexible, and secure cloud infrastructure.

AWS and Bold Group prioritize security, providing a broad set of tools and features to protect your data and applications. This includes encryption, identity and access management, and compliance with various industry standards. Below are some of the security and redundancy features in place for our current offerings.

SECURITY

1. 24/7/365 staffed Network Operations Center (NOC) for continuous monitoring
2. CrowdStrike antivirus
3. CloudFlar Domain and Web Application Security
4. Duo two-factor authentication (2FA)
5. Sumo Logic log monitoring and notifications
6. Tenable vulnerability management
7. Password policies (minimum of 16 alpha numeric, resets every 90 days)
8. Lockout policies (6 bad attempts locks credentials, 12 bad attempts locks source IP)
9. Whitelisting only known allowed IP addresses
10. Triple backup storage protocols (online failover, near line backup, off site cold storage)
11. MSP360 offsite backup storage (AWS S3 as backedn)
12. Ongoing security audits with internal security teams
13. Eliminated all default Windows credentials
14. All third-party vendor access requires written authroization
15. 2FA VPN only access for external administrative users

REDUNDANCY

1. All Virtual Machines hosted in AWS EC2 with regular image backups for quick recovery
2. Dual AD setup (primary, secondary) with ability to spin up a backup in EC2 from image
3. EWS EC2 allows for additional resiliency via copying images and/or disk snapshots across regions/availability zones

SECURITY UPGRADES AND PROCEDURES IN FLIGHT

1. SOX compliance across all Bold Group infrastructure
2. FSU systems migrated to AWS EC2
3. End-to-end data encryption, at rest and in motion

Bold Group has provided award-winning, trusted business solutions for the security industry for over three decades. Our core products, stages®, Manitou®, SIMS®, Managely®, SedonaOffice®, and AlarmBiller® are the leading software choices for top security companies and dealers globally. To learn how to increase profitability and efficiency for your business with our full range of alarm monitoring, Security Intelligence, and integrated financial management solutions, call us or visit our website.

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